# IN THE CIRCUIT COURT OF TENNESSEE FOR THE FOURTEENTH JUDICIAL DISTRICT AT MANCHESTER

<del></del>	COMPLAINT	
Defendant.	<u>,</u>	
	) ) )	JURY DEMAND
LIBERTY MUTUAL INSURANCE COMPANY,	)	
vs.	) )	Docket No.: 2021-W-47436
Plaintiffs,	)	CROUT OBJECT COFFEE COUNTY TN LEARY ANTHONY C 上旬 TIMEAMT
and GINA KASPER	)	MAY <b>2 0</b> 202
FRED KASPER	) )	FILED

Come now Plaintiffs, Fred and Gina Kasper, pursuant to Tennessee Rule of Civil Procedure 3 and through their undersigned counsel, and respectfully submit this Complaint and state as follows:

#### **PARTIES**

- 1. Plaintiff Fed Kasper is an adult resident and citizen of Coffee County, Tennessee.
- 2. Plaintiff Gina Kasper is an adult resident and citizen of Coffee County, Tennessee.
- 3. Defendant Liberty Mutual Insurance Company, is a property insurance company with a principal office at 175 Berkley Street, Boston, MA 02116, NAIC Code 23043.

#### JURISDICTION AND VENUE

4. Plaintiffs' claim for relief arises from a covered loss to their property located at 309 Wellington Drive, Manchester, TN 37355 (the "Property").

- 5. Venue is properly situated in Coffee County pursuant to Tenn. Code Ann. § 20-4-103.
- 6. This Court has general jurisdiction of this matter pursuant to Tenn. Code Ann. § 16-10-101.

#### **FACTS**

- 7. At all times material hereto, the Plaintiffs have been the owners of the Property.
- 8. Plaintiffs purchased Policy No. H35-251-399024-40 9 5 ("Policy") from Liberty Mutual Insurance Company (hereafter referred to as "Liberty Mutual") for the policy period September 25, 2019 through September 25, 2020. Attached hereto as **Exhibit A**.
- 9. On or around June 8, 2020, while the policy was in full force and effect, Plaintiffs discovered water damage to the Property.
- 10. Plaintiffs gave notice of loss and damages properly to Liberty Mutual in accordance with the terms of the Policy. (Claim No. 042902630-01).
- Plaintiffs fulfilled all of their duties that the Policy imposed upon them after the loss.
- 12. Liberty Mutual has declined or refused to provide full payment to Plaintiffs for the damage the Property sustained as a result of a covered loss, as set forth in Liberty Mutual's denial letter sent to Plaintiffs on July 17, 2020. Attached hereto as **Exhibit B**.
- 13. Following Liberty Mutual's denial letter, Plaintiffs demanded payment for their loss pursuant to T.C.A. § 56-7-105 by email and letter dated October 27, 2020, which was confirmed received by certified mail on November 3, 2020. Attached hereto as **Exhibit C**.
  - 14. The damage to Plaintiffs' Property is covered by the Policy. See Exhibit A.
  - 15. As evidence of Defendant's bad faith denial of Plaintiffs' claim, Plaintiffs assert:

- a. Defendant failed to inform Plaintiffs of their rights under the Policy;
- **b.** Defendant misrepresented Plaintiffs' Policy terms and provisions in its denial letter;
- c. Defendant failed to attempt in good faith to settle Plaintiffs' claim when liability was clear;
- Defendant failed to conduct a reasonable investigation into Plaintiffs'
   loss prior to refusing to pay Plaintiff in full;
- e. Defendant did not undertake an effort to evaluate the amount of damage the Property incurred as a result of the loss;
- f. Defendant failed to provide Plaintiffs with a full and accurate explanation for its refusal to pay Plaintiffs' claim in full; and
- g. Defendant refused to pay Plaintiffs' claim for its own financial preservation.
- 16. Liberty Mutual's refusal to promptly and fully pay Plaintiffs the amount owed as a result of the covered loss is without justification.

# CAUSES OF ACTION AGAINST DEFENDANT LBERTY MUTUAL COUNT ONE: BREACH OF CONTRACT

- 17. Plaintiffs reincorporate the allegations contained in the preceding paragraphs as though set forth verbatim.
- 18. Defendant Liberty Mutual breached its contract with Plaintiffs by failing to provide payment for a covered loss to the Property, as provided in Policy No. H35-251-399024-40 9 5.

19. Defendant Liberty Mutual's acts and omissions were a direct and proximate cause of Plaintiffs' injuries described herein.

### COUNT TWO: BAD FAITH REFUSAL TO PAY PURSUANT TO T.C.A. § 56-7-105

- 20. Plaintiffs reincorporate the allegations contained in the preceding paragraphs as though set forth verbatim.
- 21. Plaintiffs' Claim No. 042902630-01 was due and payable under Policy No. H35-251-399024-40 9 5.
- 22. Plaintiff made a formal demand for payment to Defendant by letter dated October 27, 2020. See Exhibit C.
- 23. Defendant Liberty Mutual refused to provide payment for Plaintiff's Claim No. 042902630-01, and more than sixty (60) days has passed since the demand for payment was made.
- 24. Defendant Liberty Mutual's refusal to pay was not in good faith for the reasons set forth in the preceding paragraphs.
- 25. Defendant Liberty Mutual's acts and omissions were a direct and proximate cause of Plaintiffs' injuries described herein.

#### DAMAGES

- 26. Plaintiffs reincorporate the allegations contained in the preceding paragraphs as though set forth verbatim.
  - 27. Plaintiffs suffered the following damages, including but not limited to:
    - a. Cost to repair the damage to the Property in an amount to be determined by the trier of fact, but in any event for not less than one hundred thousand dollars (\$100,000.00);

- Any consequential damages resulting from the continuing and ongoing damage to the Property as a result of Defendant Liberty Mutual's breach of the contract; and
- c. The maximum amount of attorney's fees and costs incurred by Plaintiffs in pursing their rights in this matter that is permitted by law.

#### RELIEF SOUGHT

WHEREFORE, Plaintiffs Fred Kasper and Gina Kasper respectfully request that process issue and be served, and that a jury of twelve (12) persons be empaneled to hear their cause and that they be awarded compensatory damages in an amount sufficient to make Plaintiffs whole, any other costs and post-judgment interest as allowed by law, and such further relief as the Court may deem just and equitable.

Dated this the 19th day of May, 2021.

Respectfully Submitted,

aley S. Fish

Alex S. Fisher (BPR #31391)

Morgan & Morgan – Nashville

810 Broadway, Suite 105 Nashville, Tennessee 37203

Phone: (629) 221-6502 Fax: (629) 221-6526

afisher@forthepeople.com



# **EXHIBIT A -CERTIFIED POLICY**





350 E. 96<sup>th</sup> Street Indianapolis, IN 46240

October 30, 2020

Morgan & Morgan, Attorneys at Law 810 Broadway Ste. 105 Nashville, TN 37203

Insured Name:

Fred Kasper

Gina Kasper

Policy Number:

H3525139902440

Claim ID:

042902630

Date of Loss:

06/08/2020

Policy Effective:

11/25/2019

I hereby certify that the attached is a true and accurate copy of the documents requested for the policy listed above as maintained by the LM Insurance Corporation in the usual and customary course of its business.

Kaylin McClure

Policy Copy Support

KM

**Enclosures** 

Policy Number: H35-251-399024-40 9 5 Report a Claim: 1-800-2CLAIMS



**ACTION REQUIRED:** 

PLEASE REVIEW AND KEEP FOR YOUR RECORDS.

**Policy Declarations** 

Total 12 Month Premium: \$2,054.00

Reason for your new declarations page: Changes made to your policy Please refer to the Change Detail section on page 3 for more information.

Effective date of this change: 11/25/2019

Your discounts and benefits have been applied. Includes state sales tax and local surcharge where applicable

#### Insurance Information

Named Insured:

Fred Kasper Gina Kasper

Mailing Address: 309 Wellington Dr

Manchester TN 37355-5946

Policy Period:

Policy Number:

09/25/2019-09/25/2020 12:01 a.m.

H35-251-399024-40 9 5

standard time at the address of the Named Insured at Insured Location.

Insured Location Same as Mailing address above

Declarations Effective: 11/25/2019

#### DISCOUNTS AND BENEFITS SECTION

Your discounts and benefits have been applied to your total policy premium.

- · Inflation Protection Discount
- · Claims Free Discount
- Recent Home Buyer Discount
- Multi Policy Discount Auto
- Paperless Policy Discount
- · Basic Home Safety

- New or Renovated Home Discount
- · Early Shopper Discount
- New Roof Discount
- Mortgagee Billing Discount

## Coverage Information

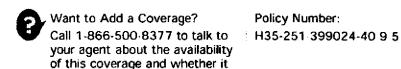
Standard Policy with HomeProtector Plus ™

SECTION I COVERAGES	1	LIMITS	PREMIUM
A. Dwelling with Expanded Replacement Cost	\$ 40	6,400	
B Other Structures on Insured Location	\$ 4	10,640	
C. Personal Property with Replacement Cost	\$ 30	04,800	
D. Loss of Use of Insured Location	Actual Loss Sus	stained	

THIS IS NOT YOUR HOME INSURANCE BILL YOU WILL BE BILLED SEPARATELY.

FMHO 3047 05 16





meets your needs.

Policy Number:

Report a Claim: 1-800-2CLAIMS



0

1,000 \$

## Coverage Information continued

SECTION II COVERAGES	LIMITS	PREMIUM
E. Personal Liability (each occurrence)	\$ 300,000	· · · · · · · · · · · · · · · · · · ·
F. Medical Payments to Others (each person)	\$ 1,000	

#### POLICY DEDUCTIBLES

Losses covered under Section I are subject to a deductible of: \$1,000

If losses are a result of Wind/Hail they are subject to a deductible of .5%: \$2,032

Total Standard Policy with HomeProtector Plus ™		\$	2,054
ADDITIONAL COVERAGES	DEDUCTIBLE	LIMITS	PREMIUM

Escape of Water (Building/Spec Contents) 1,000 \$ 10,000 INCL Coverage E increased limit INCL

**Total Additional Coverages** \$ 0

P. L. S. C. Total 12 Month Policy Premium: \$2,054.00 But I will be the second of th

#### Additional Coverages and Products Available\*

Credit Card, Fund Transfer, Forgery

We've reviewed your policy and have identified additional optional coverages and products that can add valuable protection. Talk to your agent about purchasing the following coverages and products and whether they meet your needs.

- Home Computer and Smartphone: If your smartphone or other devices are not insured, repairing or replacing them can be expensive. Did you know you can insure multiple devices for up to \$10,000 with a deductible of
- Identity Fraud Expense: A stolen identity can be scary and expensive. We'll provide counseling, and pay up to \$30,000 for expenses such as lost wages and attorney fees incurred to recover your identity.
- \*These optional coverages are subject to policy provisions, limitations, and exclusions. Daily limits or a deductible may apply. For a complete explanation, please consult your agent today.

THIS IS NOT YOUR HOME INSURANCE BILL. YOU WILL BE BILLED SEPARATELY.

Page 2 of 4

Policy Number: H35-251-399024-40 9 5 Report a Claim: 1-800-2CLAIMS



#### Mortgage Information

Mortgagee 1: TITAN MUTUAL LENDING, INC., ISAOA/ATIMA, ISAOA/ATIMA LOAN NO. 2019026470 250 Commerce Ste 220 Irvine, CA 92602-1356

#### Change Detail

Changes made to your policy for: Policy Change 1

Change Mortgagee 1

There is no premium increase for above changes.

### Policy Forms and Endorsements: The following forms and endorsements are applicable to your policy

LibertyGuard\* Deluxe Homeowner Policy

(HO 00 03 04 91)

Escape of Water (Building/Spec Contents)

(FMHO 6500 1115)

Protective Devices (FMHO 4172 1014)

Seepage Exclusion End (FMHO 3391 1112)

Inflation Protection (FMHO-2835 11 03)

Lead Poisoning Exclusion (FMHO-976 05/92)

Fuel Storage Exclusion (FMHO-1097 1/97)

Arson Reward (FMHO-993)

Home Protector Plus (FMHO 3331 0312)

Credit Card, Fund Transfer, Forgery

(HO 04 53 04 91)

Amendatory Mold End (FMHO 3370 1112)

Special Provisions - Tennessee (FMHO6100TN 1115)

No Secli/Limit I-Daycare (HO 04 96 04 91)

Windstorm or Hail Deductible (FMHO 3366 0912)

Education Coverage End (FMHO-2357)

#### Important Messages

Flood Insurance: Your Homeowners policy does not provide coverage for damage caused by flood, even if the flood is caused by a storm surge. Liberty Mutual can help you obtain this coverage through the Federal Emergency Management Agency (FEMA) if your community participates in the National Flood Insurance Program. Please call your representative for more information.

Hail/Windstorm Deductible: This policy contains a separate deductible, different than your Section I deductible, for windstorm or hail losses. This may result in a higher out of pocket expense if a loss occurs due to windstorm or hail. Your deductible will be listed with your Standard Policy in the Policy Deductibles section.

Your Service Office

GEICO Insurance Agency Inc 1 Geico Blvd Fredericksburg VA 22412

THIS IS NOT YOUR HOME INSURANCE BILL. YOU WILL BE BILLED SEPARATELY.

Page 3 of 4





LibertyGuard® Deluxe Homeowners Policy Declarations provided and underwritten by LM Insurance Corporation (a stock insurance company), Boston, MA.

David H. Long President

This policy, including endorsements listed above, is countersigned by:

Mark C. Touhey Secretary

Hamid Mirza

Authorized Representative



# LibertyGuard Deluxe Homeowners Policy

Please read your policy and each endorsement carefully.

#### To serve you best...

Liberty Mutual has over 350 service offices throughout the United States and Canada. Please contact your service office shown on your Declarations Page to report losses, or for any changes or questions about your insurance. Payments should be sent to the office indicated on your bill.

THIS POLICY IS NON ASSESSABLE

FMHO 943 (ED. 11-96)

Liberty Mutual Group



#### LIBERTYGUARD DELUXE HOMEOWNERS POLICY HO 00 03 EDITION 04 91

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<sup>\*</sup>These conditions apply only if Liberty Mutual Fire Insurance Company is shown in the Declarations as the insurer.



#### **HOMEOWNERS 00 03 04 91**

#### **AGREEMENT**

We will provide the insurance described in this policy in return for the premium and compliance with all applicable provisions of this policy.

#### **DEFINITIONS**

In this policy, "you" and "your" refer to the "named insured" shown in the Declarations and the spouse if a resident of the same household. "We," "us" and "our" refer to the Company providing this insurance. In addition, certain words and phrases are defined as follows:

- Bodily injury means bodily harm, sickness or disease, including required care, loss of services and death that results.
- "Business" includes trade, profession or occupation.
- "Insured" means you and residents of your household who are:
  - a. Your relatives; or
  - b. Other persons under the age of 21 and in the care of any person named above.

Under Section II, "insured" also means:

- c. With respect to animals or watercraft to which this policy applies, any person or organization legally responsible for these animals or watercraft which are owned by you or any person included in 3.a. or 3.b. above. A person or organization using or having custody of these animals or watercraft in the course of any "business" or without consent of the owner is not an "insured";
- d. With respect to any vehicle to which this policy applies:
  - (1) Persons while engaged in your employ or that of any person included in 3.a. or 3.b. above; or
  - (2) Other persons using the vehicle on an "insured location" with your consent.
- 4. "Insured location" means:
  - a. The "residence premises";
  - The part of other premises, other structures and grounds used by you as a residence and;
    - (1) Which is shown in the Declarations; or
    - (2) Which is acquired by you during the policy period for your use as a residence;

- Any premises used by you in connection with a premises in 4.a. and 4.b. above;
- d. Any part of a premises:
  - (1) Not owned by an "insured"; and
  - (2) Where an "insured" is temporarily residing;
- e. Vacant land, other than farm land, owned by or rented to an "insured";
- Land owned by or rented to an "insured" on which a one or two family dwelling is being built as a residence for an "insured";
- g. Individual or family cemetery plots or burial vaults of an "insured"; or
- Any part of a premises occasionally rented to an "insured" for other than "business" use.
- "Occurrence" means an accident, including continuous or repeated exposure to substantially the same general harmful conditions, which results, during the policy period, in:
  - a. "Bodily injury"; or
  - b. "Property damage."
- "Property damage" means physical injury to, destruction of, or loss of use of tangible property.
- 7. "Residence employee" means:
  - a. An employee of an "insured" whose duties are related to the maintenance or use of the "residence premises," including household or domestic services; or
  - b. One who performs similar duties elsewhere not related to the "business" of an "insured."
- 8. "Residence premises" means:
  - The one family dwelling, other structures, and grounds; or
  - b. That part of any other building;

where you reside and which is shown as the "residence premises" in the Declarations.

"Residence premises" also means a two family dwelling where you reside in at least one of the family units and which is shown as the "residence premises" in the Declarations.

#### **SECTION 1 - PROPERTY COVERAGES**

### COVERAGE A - Dwelling

We cover:

- The dwelling on the "residence premises" shown in the Declarations, including structures attached to the dwelling; and
- Materials and supplies located on or next to the "residence premises" used to construct, after or repair the dwelling or other structures on the "residence premises."

This coverage does not apply to land, including land on which the dwelling is located.

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#### COVERAGE B - Other Structures

We cover other structures on the "residence premises" set apart from the dwelling by clear space. This includes structures connected to the dwelling by only a fence, utility line, or similar connection.

This coverage does not apply to land, including land on which the other structures are located.

We do not cover other structures:

- 1. Used in whole or in part for "business"; or
- Rented or held for rental to any person not a tenant of the dwelling, unless used solely as a private garage.

The limit of liability for this coverage will not be more than 10% of the limit of liability that applies to Coverage A. Use of this coverage does not reduce the Coverage A limit of liability.

#### **COVERAGE C - Personal Property**

We cover personal property owned or used by an "insured" while it is anywhere in the world. At your request, we will cover personal property owned by:

- Others while the property is on the part of the "residence premises" occupied by an "insured";
- A guest or a "residence employee," while the property is in any residence occupied by an "insured."

Our limit of liability for personal property usually located at an "insured's" residence, other than the "residence premises," is 10% of the limit of liability for Coverage C, or \$1000, whichever is greater. Personal property in a newly acquired principal residence is not subject to this limitation for the 30 days from the time you begin to move the property there.

Special Limits of Liability. These limits do not increase the Coverage C limit of liability. The special limit for each numbered category below is the total limit for each loss for all property in that category.

- \$200 on money, bank notes, bullion, gold other than goldware, silver other than silverware, platinum, coins and medals.
- \$1000 on securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, personal records, passports, tickets and stamps. This dollar limit applies to these categories regardless of the medium (such as paper or computer software) on which the material exists.

This limit includes the cost to research, replace or restore the information from the lost or damaged material.

- \$1000 on watercraft, including their trailers, furnishings, equipment and outboard engines or motors.
- 4. \$1000 on trailers not used with watercraft.
- 5. \$1000 for loss by theft of jewelry, watches,

furs, precious and semi-precious stones.

- 6. \$2000 for loss by theft of firearms.
- \$2500 for loss by theft of silverware, silver-plated ware, goldware, gold-plated ware and pewterware. This includes flatware, hollowware, tea sets, trays and trophies made of or including silver, gold or pewter.
- \$2500 on property, on the "residence premises," used at any time or in any manner for any "business" purpose.
- \$250 on property, away from the "residence premises," used at any time or in any manner for any "business" purpose. However, this limit does not apply to loss to adaptable electronic apparatus as described in Special Limits 10, and 11, below.
- 10. \$1000 for loss to electronic apparatus, while in or upon a motor vehicle or other motorized land conveyance, if the electronic apparatus is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power. Electronic apparatus includes:
  - a. Accessories or antennas; or
  - b. Tapes, wires, records, discs or other media; for use with any electronic apparatus.
- 11. \$1000 for loss to electronic apparatus, while not in or upon a motor vehicle or other motorized land conveyance, if the electronic apparatus:
  - a. Is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power;
  - b. Is away from the "residence premises"; and
  - is used at any time or in any manner for any "business" purpose.

Electronic apparatus includes:

- a. Accessories or antennas; or
- Tapes, wires, records, discs or other media;

for use with any electronic apparatus.

#### Property Not Covered. We do not cover:

- Articles separately described and specifically insured in this or other insurance;
- 2. Animals, birds or fish;
- Motor vehicles or all other motorized land conveyances.

This includes:

- a. Their equipment and accessories; or
- b. Electronic apparatus that is designed to be operated solely by use of the power from the electrical system of motor vehicles or all other motorized land conveyances. Electronic apparatus includes:
  - (1) Accessories or antennas; or

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(2) Tapes, wires, records, discs or other media:

for use with any electronic apparatus. The exclusion of property described in 3.a. and 3.b. above applies only while the property is in or upon the vehicle or conveyance.

We do cover vehicles or conveyances not subject to motor vehicle registration which are:

- Used to service an "insured's" residence;
   or
- b. Designed for assisting the handicapped;
- Aircraft and parts. Aircraft means any contrivance used or designed for flight, except model or hobby aircraft not used or designed to carry people or cargo;
- Property of roomers, boarders and other tenants, except property of roomers and boarders related to an "insured";
- Property in an apartment regularly rented or held for rental to others by an "insured," except as provided in Additional Coverages 10.:
- Property rented or held for rental to others off the "residence premises";
- 8. "Business" data, including such data stored in:
  - Books of account, drawings or other paper records: or
  - Electronic data processing tapes, wires, records, discs or other software media;

However, we do cover the cost of blank recording or storage media, and of pre-recorded computer programs available on the retail market; or

Credit cards or fund transfer cards except as provided in Additional Coverages 6.

#### **COVERAGE D - Loss Of Use**

The limit of liability for Coverage D is the total limit for all the coverages that follow.

- If a loss covered under this Section makes that part of the "residence premises" where you reside not fit to live in, we cover, at your choice, either of the following. However, if the "residence premises" is not your principal place of residence, we will not provide the option under paragraph b. below.
  - Additional Living Expense, meaning any necessary increase in living expenses incurred by you so that your household can maintain its normal standard of living;
  - b. Fair Rental Value, meaning the fair rental value of that part of the "residence premises" where you reside less any expenses that do not continue while the premises is not fit to live in.

Payment under a. or b. will be for the shortest time required to repair or replace the damage or, if you permanently relocate, the shortest time required for your household to settle elsewhere.

If a loss covered under this Section makes that part of the "residence premises" rented to others or held for rental by you not fit to live in, we cover the:

Fair Rental Value, meaning the fair rental value of that part of the "residence premises" rented to others or held for rental by you less any expenses that do not continue while the premises is not fit to live in.

Payment will be for the shortest time required to repair or replace that part of the premises rented or held for rental.

3. If a civil authority prohibits you from use of the "residence premises" as a result of direct damage to neighboring premises by a Peril Insured Against in this policy, we cover the Additional Living Expense and Fair Rental Value loss as provided under 1. and 2. above for no more than two weeks.

The periods of time under 1., 2. and 3. above are not limited by expiration of this policy.

We do not cover loss or expense due to cancellation of a lease or agreement.

#### **ADDITIONAL COVERAGES**

- Debris Removal. We will pay your reasonable expense for the removal of:
  - Debris of covered property if a Peril Insured Against that applies to the damaged property causes the loss; or
  - Ash, dust or particles from a volcanic eruption that has caused direct loss to a building or property contained in a building.

This expense is included in the limit of liability that applies to the damaged property. If the amount to be paid for the actual damage to the property plus the debris removal expense is more than the limit of liability for the damaged property, an additional 5% of that limit of liability is available for debris removal expense. We will also pay your reasonable expense, up to \$500, for the removal from the "residence premises" of:

- a. Your tree(s) felled by the peril of Windstorm or Hail;
- Your tree(s) felled by the peril of Weight of Ice, Snow or Sleet; or
- A neighbor's tree(s) felled by a Peril Insured Against under Coverage C;

provided the tree(s) damages a covered structure. The \$500 limit is the most we will pay in any one loss regardless of the number of fallen trees.

 Reasonable Repairs. In the event that covered property is damaged by an applicable Peril Insured Against, we will pay the reasonable cost incurred by you for necessary measures taken solely to protect against further damage.

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If the measures taken involve repair to other damaged property, we will pay for those measures only if that property is covered under this policy and the damage to that property is caused by an applicable Peril Insured Against.

This coverage:

- Does not increase the limit of liability that applies to the covered property;
- Does not relieve you of your duties, in case of a loss to covered property, as set forth in SECTION 1 - CONDITION 2.d.
- 3. Trees, Shrubs and Other Plants. We cover trees, shrubs, plants or lawns, on the "residence premises," for loss caused by the following Perils Insured Against: Fire or lightning, Explosion, Riot or civil commotion, Aircraft, Vehicles not owned or operated by a resident of the "residence premises," Vandalism or malicious mischief or Theft.

We will pay up to 5% of the limit of liability that applies to the dwelling for all trees, shrubs, plants or lawns. No more than \$500 of this limit will be available for any one tree, shrub or plant. We do not cover property grown for "business" purposes.

This coverage is additional insurance.

4. Fire Department Service Charge. We will pay up to \$500 for your liability assumed by contract or agreement for fire department charges incurred when the fire department is called to save or protect covered property from a Peril Insured Against. We do not cover fire department service charges if the property is located within the limits of the city, municipality or protection district furnishing the fire department response.

This coverage is additional insurance. No deductible applies to this coverage.

- 5. Property Removed. We insure covered property against direct loss from any cause while being removed from a premises endangered by a Peril Insured Against and for no more than 30 days while removed. This coverage does not change the limit of liability that applies to the property being removed.
- Credit Card, Fund Transfer Card, Forgery and Counterfeit Money.

We will pay up to \$500 for:

- a. The legal obligation of an "insured" to pay because of the theft or unauthorized use of credit cards issued to or registered in an "insured's" name;
- b. Loss resulting from theft or unauthorized use of a fund transfer card used for deposit, withdrawal or transfer of funds, issued to or registered in an "insured's" name:

- c. Loss to an "insured" caused by forgery or alteration of any check or negotiable instrument; and
- d. Loss to an "insured" through acceptance in good faith of counterfeit United States or Canadian paper currency.

We do not cover use of a credit card or fund transfer card:

- a. By a resident of your household;
- By a person who has been entrusted with either type of card; or
- c. If an "insured" has not complied with all terms and conditions under which the cards are issued.

All loss resulting from a series of acts committed by any one person or in which any one person is concerned or implicated is considered to be one loss.

We do not cover loss arising out of "business" use or dishonesty of an "insured."

This coverage is additional insurance. No deductible applies to this coverage.

#### Defense:

- a. We may investigate and settle any claim or suit that we decide is appropriate. Our duty to defend a claim or suit ends when the amount we pay for the loss equals our limit of liability.
- b. If a suit is brought against an "insured" for liability under the Credit Card or Fund Transfer Card coverage, we will provide a defense at our expense by counsel of our choice.
- c. We have the option to defend at our expense an "insured" or an "insured's" bank against any suit for the enforcement of payment under the Forgery coverage.
- 7. Loss Assessment. We will pay up to \$1000 for your share of loss assessment charged during the policy period against you by a corporation or association of property owners, when the assessment is made as a result of direct loss to the property, owned by all members collectively, caused by a Peril Insured Against under COVERAGE A DWELLING, other than earthquake or land shock waves or tremors before, during or after a volcanic eruption.

This coverage applies only to loss assessments charged against you as owner or tenant of the "residence premises." We do not cover loss assessments charged against you or a corporation or association of property owners by any governmental body.

The limit of \$1000 is the most we will pay with respect to any one loss, regardless of the number of assessments.

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Condition 1. Policy Period, under SECTIONS I AND II CONDITIONS, does not apply to this coverage.

- 8. Collapse. We insure for direct physical loss to covered property involving collapse of a building or any part of a building caused only by one or more of the following:
  - a. Perils Insured Against in COVERAGE C -PERSONAL PROPERTY. These perils apply to covered buildings and personal property for loss insured by this additional coverage;
  - b. Hidden decay;
  - c. Hidden insect or vermin damage;
  - d. Weight of contents, equipment, animals or neople:
  - e. Weight of rain which collects on a roof; or
  - f. Use of defective material or methods in construction, remodeling or renovation if the collapse occurs during the course of the construction, remodeling or renovation.

Loss to an awning, fence, patio, pavement, swimming pool, underground pipe, flue, drain, cesspool, septic tank, foundation, retaining wall, bulkhead, pier, wharf or dock is not included under items b., c., d., e., and f. unless the loss is a direct result of the collapse of a building.

Collapse does not include settling, cracking, shrinking, bulging or expansion.

This coverage does not increase the limit of liability applying to the damaged covered property.

9. Glass or Safety Glazing Material.

We cover:

- a. The breakage of glass or safety glazing material which is part of a covered building, storm door or storm window; and
- b. Damage to covered property by glass or safety glazing material which is part of a building, storm door or storm window.

This coverage does not include loss on the "residence premises" if the dwelling has been vacant for more than 30 consecutive days immediately before the loss. A dwelling being constructed is not considered vacant.

Loss for damage to glass will be settled on the basis of replacement with safety glazing materials when required by ordinance or law. This coverage does not increase the limit of

liability that applies to the damaged property. 10. Landlord's Furnishings. We will pay up to \$2500 for your appliances, carpeting and other household furnishings, in an apartment on the

"residence premises" regularly rented or held for rental to others by an "insured," for loss caused only by the following Perils Insured Against:

a. Fire or lightning.

b. Windstorm or hail.

This peril does not include loss to the property contained in a building caused by rain, snow, sleet, sand or dust unless the direct force of wind or hail damages the building causing an opening in a roof or wall and the rain, snow, sleet, sand or dust enters through this opening.

This peril includes loss to watercraft and their trailers, furnishings, equipment, and outboard engines or motors, only while inside a fully enclosed building.

- c. Explosion.
- d. Riot or civil commotion.
- e. Aircraft, including self-propelled missiles and spacecraft.
- f. Vehicles.
- Smoke, meaning sudden and accidental damage from smoke.

This peril does not include loss caused by smoke from agricultural smudging industrial operations.

- h. Vandalism or malicious mischief.
- i. Falling objects.

This peril does not include loss to property contained in a building unless the roof or an outside wall of the building is first damaged by a failing object. Damage to the falling object itself is not included.

- i. Weight of ice, snow or sleet which causes damage to property contained in a building.
- k. Accidental discharge or overflow of water or steam from within a plumbing, heating, air conditioning or automatic fire protective sprinkler system or from within a household appliance.

This peril does not include loss:

- (1) To the system or appliance from which the water or steam escaped;
- (2) Caused by or resulting from freezing except as provided in the peril of freezing below: or
- (3) On the "residence premises" caused by accidental discharge or overflow which occurs off the "residence premises.

In this peril, a plumbing system does not include a sump, sump pump or related equipment.

Sudden and accidental tearing apart, cracking, burning or bulging of a steam or hot water heating system, an air conditioning or automatic fire protective sprinkler system, or an appliance for heating water.

We do not cover loss caused by or resulting from freezing under this peril.

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- m. Freezing of a plumbing, heating, air conditioning or automatic fire protective sprinkler system or of a household appliance. This peril does not include loss on the "residence premises" while the dwelling is unoccupied, unless you have used reasonable care to:
  - (1) Maintain heat in the building; or
  - (2) Shut off the water supply and drain the system and appliances of water.
- n. Sudden and accidental damage from artificially generated electrical current.

  This peril does not include loss to a tube, transistor or similar electronic component.
- Volcanic eruption other than loss caused by earthquake, land shock waves or tremors.

The \$2500 limit is the most we will pay in any one loss regardless of the number of appliances, carpeting or other household furnishings involved in the loss.

#### **SECTION I - PERILS INSURED AGAINST**

## COVERAGE A - DWELLING and COVERAGE B - OTHER STRUCTURES

We insure against risk of direct loss to property described in Coverages A and B only if that loss is a physical loss to property. We do not insure, however, for loss:

- Involving collapse, other than as provided in Additional Coverage 8.;
- 2. Caused by:
  - a. Freezing of a plumbing, heating, air conditioning or automatic fire protective sprinkler system or of a household appliance, or by discharge, leakage or overflow from within the system or appliance caused by freezing. This exclusion applies only while the dwelling is vacant, unoccupied or being constructed, unless you have used reasonable care to:
    - (1) Maintain heat in the building; or
    - (2) Shut off the water supply and drain the system and appliances of water;
  - Freezing, thawing, pressure or weight of water or ice, whether driven by wind or not, to a:
    - Fence, pavement, patio or swimming pool;
    - (2) Foundation, retaining wall, or bulkhead;
    - (3) Pier, wharf or dock;
  - Theft in or to a dwelling under construction, or of materials and supplies for use in the construction until the dwelling is finished and occupied;
  - d. Vandalism and malicious mischief if the dwelling has been vacant for more than 30 consecutive days immediately before the loss. A dwelling being constructed is not considered vacant;
  - e. Any of the following:
    - (1) Wear and tear, marring, deterioration;
    - (2) Inherent vice, latent defect, mechanical breakdown:
    - (3) Smog, rust or other corrosion, mold, wet or dry rot;
    - (4) Smoke from agricultural smudging or industrial operations;

- (5) Discharge, dispersal, seepage, migration, release or escape of pollutants unless the discharge, dispersal, seepage, migration, release or escape is itself caused by a Peril Insured Against under Coverage C of this policy.
  Pollutants means any solid liquid.
  - Pollutants means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed;
- (6) Settling, shrinking, bulging or expansion, including resultant cracking, of pavements, patios, foundations, walls, floors, roofs or ceilings;
- (7) Birds, vermin, rodents, or insects; or
- (8) Animals owned or kept by an "insured."
- If any of these cause water damage not otherwise excluded, from a plumbing, heating, air conditioning or automatic fire protective sprinkler system or household appliance, we cover loss caused by the water including the cost of tearing out and replacing any part of a building necessary to repair the system or appliance. We do not cover loss to the system or appliance from which this water escaped.
- 3. Excluded under Section I Exclusions.

Under items 1. and 2., any ensuing loss to property described in Coverages A and B not excluded or excepted in this policy is covered.

#### **COVERAGE C - PERSONAL PROPERTY**

We insure for direct physical loss to the property described in Coverage C caused by a peril listed below unless the loss is excluded in SECTION I - EXCLUSIONS.

- 1. Fire or lightning.
- 2. Windstorm or hail.

This peril does not include loss to the property contained in a building caused by rain, snow, sleet, sand or dust unless the direct force of wind or hail damages the building causing an opening in a roof or wall and the rain, snow,

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sleet, sand or dust enters through this opening. This peril includes loss to watercraft and their trailers, furnishings, equipment, and outboard engines or motors, only while inside a fully enclosed building.

- Explosion.
- 4. Riot or civil commotion.
- Aircraft, including self-propelled missiles and spacecraft.
- 6. Vehicles.
- Smoke, meaning sudden and accidental damage from smoke.

This peril does not include loss caused by smoke from agricultural smudging or industrial operations.

- 8. Vandalism or malicious mischief.
- Theft, including attempted theft and loss of property from a known place when it is likely that the property has been stolen.

This peril does not include loss caused by theft:

- a. Committed by an "insured";
- b. In or to a dwelling under construction, or of materials and supplies for use in the construction until the dwelling is finished and occupied; or
- c. From that part of a "residence premises" rented by an "insured" to other than an "insured."

This peril does not include loss caused by theft that occurs off the "residence premises" of:

- a. Property while at any other residence owned by, rented to, or occupied by an "insured" except while an "insured" is temporarily living there. Property of a student who is an "insured" is covered while at a residence away from home if the student has been there at any time during the 45 days immediately before the loss;
- Watercraft, and their furnishings, equipment and outboard engines or motors; or
- c. Trailers and campers.
- 10. Falling objects.

This peril does not include loss to property

- contained in a building unless the roof or an outside wall of the building is first damaged by a falling object. Damage to the falling object itself is not included.
- 11. Weight of ice, snow or sleet which causes damage to property contained in a building.
- 12. Accidental discharge or overflow of water or steam from within a plumbing, heating, air conditioning or automatic fire protective sprinkler system or from within a household appliance.

This peril does not include loss:

- To the system or appliance from which the water or steam escaped;
- Caused by or resulting from freezing except as provided in the peril of freezing below; or
- c. On the "residence premises" caused by accidental discharge or overflow which occurs off the "residence premises."

In this peril, a plumbing system does not include a sump, sump pump or related equipment.

13. Sudden and accidental tearing apart, cracking, burning or bulging of a steam or hot water heating system, an air conditioning or automatic fire protective sprinkler system, or an appliance for heating water.

We do not cover loss caused by or resulting

We do not cover loss caused by or resulting from freezing under this peril.

- 14. Freezing of a plumbing, heating, air conditioning or automatic fire protective sprinkler system or of a household appliance. This peril does not include loss on the "residence premises" while the dwelling is unoccupied, unless you have used reasonable care to:
  - a. Maintain heat in the building; or
  - Shut off the water supply and drain the system and appliances of water.
- 15. Sudden and accidental damage from artificially generated electrical current.

This peril does not include loss to a tube, transistor or similar electronic component.

16. Volcanic eruption other than loss caused by earthquake, land shock waves or tremors.

#### **SECTION I - EXCLUSIONS**

- We do not insure for loss caused directly or indirectly by any of the following. Such loss is excluded regardless of any other cause or event contributing concurrently or in any sequence to the loss.
  - Ordinance or Law, meaning enforcement of any ordinance or law regulating the construction, repair, or demolition of a building or other structure, unless specifically provided under this policy.
- Earth Movement, meaning earthquake including land shock waves or tremors before, during or after a volcanic eruption; landslide; mine subsidence; mudflow; earth sinking, rising or shifting; unless direct loss by:
  - (1) Fire;
  - (2) Explosion; or
  - (3) Breakage of glass or safety glazing material which is part of a building, storm door or storm window;

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ensues and then we will pay only for the ensuing loss.

This exclusion does not apply to loss by theft.

- c. Water Damage, meaning:
  - Flood, surface water, waves, tidal water, overflow of a body of water, or spray from any of these, whether or not driven by wind;
  - (2) Water which backs up through sewers or drains or which overflows from a sump; or
  - (3) Water below the surface of the ground, including water which exerts pressure on or seeps or leaks through a building, sidewalk, driveway, foundation, swimming pool or other structure.

Direct loss by fire, explosion or theft resulting from water damage is covered.

- d. Power Failure, meaning the failure of power or other utility service if the failure takes place off the "residence premises." But, if a Peril Insured Against ensues on the "residence premises," we will pay only for that ensuing loss.
- Neglect, meaning neglect of the "insured" to use all reasonable means to save and preserve property at and after the time of a loss.
- f. War, including the following and any consequence of any of the following:
  - Undeclared war, civil war, insurrection, rebellion or revolution;
  - (2) Warlike act by a military force or military personnel; or

- (3) Destruction, seizure or use for a military purpose.
- Discharge of a nuclear weapon will be deemed a warlike act even if accidental.
- g. Nuclear Hazard, to the extent set forth in the Nuclear Hazard Clause of SECTION 1 -CONDITIONS.
- Intentional Loss, meaning any loss arising out of any act committed:
  - (1) By or at the direction of an "insured"; and
  - (2) With the intent to cause a loss.
- We do not insure for loss to property described in Coverages A and B caused by any of the following. However, any ensuing loss to property described in Coverages A and B not excluded or excepted in this policy is covered.
  - Weather conditions. However, this exclusion only applies if weather conditions contribute in any way with a cause or event excluded in paragraph 1. above to produce the loss;
  - Acts or decisions, including the failure to act or decide, of any person, group, organization or governmental body;
  - c. Faulty, inadequate or defective:
    - Planning, zoning, development, surveying, siting;
    - (2) Design, specifications, workmanship, repair, construction, renovation, remodeling, grading, compaction;
    - Materials used in repair, construction, renovation or remodeling; or
    - (4) Maintenance; of part or all of any property whether on or off the "residence premises."

#### **SECTION I - CONDITIONS**

- Insurable Interest and Limit of Liability.
   Even if more than one person has an insurable interest in the property covered, we will not be liable in any one loss:
  - To the "insured" for more than the amount of the "insured's" interest at the time of loss; or
  - For more than the applicable limit of liability.
- Your Duties After Loss. In case of a loss to covered property, you must see that the following are done:
  - a. Give prompt notice to us or our agent;
  - b. Notify the police in case of loss by theft;
  - Notify the credit card or fund transfer card company in case of loss under Credit Card or Fund Transfer Card coverage;
  - d. Protect the property from further damage. If repairs to the property are required, you must:

- Make reasonable and necessary repairs to protect the property; and
- (2) Keep an accurate record of repair expenses;
- Prepare an inventory of damaged personal property showing the quantity, description, actual cash value and amount of loss. Attach all bills, receipts and related documents that justify the figures in the inventory;
- f. As often as we reasonably require:
  - (1) Show the damaged property;
  - (2) Provide us with records and documents we request and permit us to make copies; and
  - (3) Submit to examination under oath, while not in the presence of any other "insured," and sign the same;
- g. Send to us, within 60 days after our request, your signed, sworn proof of loss

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which sets forth, to the best of your knowledge and belief:

- (1) The time and cause of loss;
- (2) The interest of the "insured" and all others in the property involved and all liens on the property;
- (3) Other insurance which may cover the loss:
- (4) Changes in title or occupancy of the property during the term of the policy;
- (5) Specifications of damaged buildings and detailed repair estimates;
- (6) The inventory of damaged personal property described in 2.e. above;
- (7) Receipts for additional living expenses incurred and records that support the fair rental value loss; and
- (8) Evidence or affidavit that supports a claim under the Credit Card, Fund Transfer Card, Forgery and Counterfeit Money coverage, stating the amount and cause of loss.
- Loss Settlement. Covered property losses are settled as follows:
  - a. Property of the following types:
    - (1) Personal property;
    - (2) Awnings, carpeting, household appliances, outdoor antennas and outdoor equipment, whether or not attached to buildings; and
    - (3) Structures that are not buildings;
    - at actual cash value at the time of loss but not more than the amount required to repair or replace.
  - Buildings under Coverage A or B at replacement cost without deduction for depreciation, subject to the following:
    - (1) If, at the time of loss, the amount of insurance in this policy on the damaged building is 80% or more of the full replacement cost of the building immediately before the loss, we will pay the cost to repair or replace, after application of deductible and without deduction for depreciation, but not more than the least of the following amounts:
      - (a) The limit of liability under this policy that applies to the building;
      - (b) The replacement cost of that part of the building damaged for like construction and use on the same premises; or
      - (c) The necessary amount actually spent to repair or replace the damaged building.

- (2) If, at the time of loss, the amount of insurance in this policy on the damaged building is less than 80% of the full replacement cost of the building immediately before the loss, we will pay the greater of the following amounts, but not more than the limit of liability under this policy that applies to the building:
  - (a) The actual cash value of that part of the building damaged; or
  - (b) That proportion of the cost to repair or replace, after application of deductible and without deduction for depreciation, that part of the building damaged, which the total amount of insurance in this policy on the damaged building bears to 80% of the replacement cost of the building.
- (3) To determine the amount of insurance required to equal 80% of the full replacement cost of the building immediately before the loss, do not include the value of:
  - (a) Excavations, foundations, piers or any supports which are below the undersurface of the lowest basement floor;
  - (b) Those supports in (a) above which are below the surface of the ground inside the foundation walls, if there is no basement; and
  - (c) Underground flues, pipes, wiring and drains.
- (4) We will pay no more than the actual cash value of the damage until actual repair or replacement is complete. Once actual repair or replacement is complete, we will settle the loss according to the provisions of b.(1) and b.(2) above.

However, if the cost to repair or replace the damage is both:

- (a) Less than 5% of the amount of insurance in this policy on the building; and
- (b) Less than \$2500;
- we will settle the loss according to the provisions of b.(1) and b.(2) above whether or not actual repair or replacement is complete.
- (5) You may disregard the replacement cost loss settlement provisions and make claim under this policy for loss or damage to buildings on an actual cash value basis. You may then make claim

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within 180 days after loss for any additional liability according to the provisions of this Condition 3. Loss Settlement.

- Loss to a Pair or Set. In case of loss to a pair or set we may elect to:
  - Repair or replace any part to restore the pair or set to its value before the loss; or
  - Pay the difference between actual cash value of the property before and after the loss.
- Glass Replacement. Loss for damage to glass caused by a Peril Insured Against will be settled on the basis of replacement with safety glazing materials when required by ordinance or law.
- 6. Appraisal. If you and we fail to agree on the amount of loss, either may demand an appraisal of the loss. In this event, each party will choose a competent appraiser within 20 days after receiving a written request from the The two appraisers will choose an umpire. If they cannot agree upon an umpire within 15 days, you or we may request that the choice be made by a judge of a court of record in the state where the "residence premises" is located. The appraisers will separately set the amount of loss. If the appraisers submit a written report of an agreement to us, the amount agreed upon will be the amount of loss. If they fail to agree, they will submit their differences to the umpire. A decision agreed to by any two will set the amount of loss.

Each party will:

- a. Pay its own appraiser; and
- Bear the other expenses of the appraisal and umpire equally.
- 7. Other Insurance. If a loss covered by this policy is also covered by other insurance, we will pay only the proportion of the loss that the limit of liability that applies under this policy bears to the total amount of insurance covering the loss.
- Suit Against Us. No action can be brought unless the policy provisions have been complied with and the action is started within one year after the date of loss.
- Our Option. If we give you written notice within 30 days after we receive your signed, sworn proof of loss, we may repair or replace any part of the damaged property with like property.
- 10. Loss Payment. We will adjust all losses with you. We will pay you unless some other person is named in the policy or is legally entitled to receive payment. Loss will be payable 60 days after we receive your proof of loss and:

- a. Reach an agreement with you;
- b. There is an entry of a final judgement; or
- There is a filing of an appraisal award with us.
- 11. Abandonment of Property. We need not accept any property abandoned by an "insured."
- 12. Mortgage Clause.

The word "mortgagee" includes trustee.

If a mortgagee is named in this policy, any loss payable under Coverage A or B will be paid to the mortgagee and you, as interests appear. If more than one mortgagee is named, the order of payment will be the same as the order of precedence of the mortgages.

If we deny your claim, that denial will not apply to a valid claim of the mortgagee, if the mortgagee:

- Notifies us of any change in ownership, occupancy or substantial change in risk of which the mortgagee is aware;
- Pays any premium due under this policy on demand if you have neglected to pay the premium; and
- c. Submits a signed, sworn statement of loss within 60 days after receiving notice from us of your failure to do so. Policy conditions relating to Appraisal, Suit Against Us and Loss Payment apply to the mortgagee.

If we decide to cancel or not to renew this policy, the mortgagee will be notified at least 10 days before the date cancellation or nonrenewal takes effect.

If we pay the mortgagee for any loss and deny payment to you:

- We are subrogated to all the rights of the mortgagee granted under the mortgage on the property; or
- b. At our option, we may pay to the mortgagee the whole principal on the mortgage plus any accrued interest. In this event, we will receive a full assignment and transfer of the mortgage and all securities held as collateral to the mortgage debt

Subrogation will not impair the right of the mortgagee to recover the full amount of the mortgagee's claim.

- 13. No Benefit to Bailee. We will not recognize any assignment or grant any coverage that benefits a person or organization holding, storing or moving property for a fee regardless of any other provision of this policy.
- 14. Nuclear Hazard Clause.
  - a. "Nuclear Hazard" means any nuclear reaction, radiation, or radioactive contamination, all whether controlled or uncontrolled or however caused, or any consequence of any of these.

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- b. Loss caused by the nuclear hazard will not be considered loss caused by fire, explosion, or smoke, whether these perils are specifically named in or otherwise included within the Perils Insured Against in Section I.
- c. This policy does not apply under Section I to loss caused directly or indirectly by nuclear hazard, except that direct loss by fire resulting from the nuclear hazard is covered.
- Recovered Property. If you or we recover any property for which we have made payment

under this policy, you or we will notify the other of the recovery. At your option, the property will be returned to or retained by you or it will become our property. If the recovered property is returned to or retained by you, the loss payment will be adjusted based on the amount you received for the recovered property.

16. Volcanic Eruption Period. One or more volcanic eruptions that occur within a 72-hour period will be considered as one volcanic eruption.

#### **SECTION II - LIABILITY COVERAGES**

#### COVERAGE E - Personal Liability

If a claim is made or a suit is brought against an "insured" for damages because of "bodily injury" or "property damage" caused by an "occurrence" to which this coverage applies, we will:

- Pay up to our limit of liability for the damages for which the "insured" is legally liable. Damages include prejudgment interest awarded against the "insured"; and
- Provide a defense at our expense by counsel of our choice, even if the suit is groundless, false or fraudulent. We may investigate and settle any claim or suit that we decide is appropriate. Our duty to settle or defend ends when the amount we pay for damages resulting from the "occurrence" equals our limit of liability.

**COVERAGE F - Medical Payments To Others** 

We will pay the necessary medical expenses that are incurred or medically ascertained within three years from the date of an accident causing "bodily injury." Medical expenses means reasonable charges for medical, surgical, x-ray, dental, ambulance, hospital, professional nursing, prosthetic devices and funeral services. This coverage does not apply to you or regular residents of your household except "residence employees." As to others, this coverage applies only:

- To a person on the "insured location" with the permission of an "insured"; or
- To a person off the "insured location," if the "bodily injury":
  - Arises out of a condition on the "insured location" or the ways immediately adjoining;
  - b. Is caused by the activities of an "insured";
  - Is caused by a "residence employee" in the course of the "residence employee's" employment by an "insured"; or
  - d. Is caused by an animal owned by or in the care of an "insured."

#### **SECTION II - EXCLUSIONS**

- Coverage E Personal Liability and Coverage F

   Medical Payments to Others do not apply to "bodily injury" or "property damage":
  - a. Which is expected or intended by the "insured";
  - b. Arising out of or in connection with a "business" engaged in by an "insured." This exclusion applies but is not limited to an act or omission, regardless of its nature or circumstance, involving a service or duty rendered, promised, owed, or implied to be provided because of the nature of the "business";
  - c. Arising out of the rental or holding for rental of any part of any premises by an "insured." This exclusion does not apply to the rental or holding for rental of an "insured location":
    - On an occasional basis if used only as a residence;

- (2) In part for use only as a residence, unless a single family unit is intended for use by the occupying family to lodge more than two roomers or boarders; or
- (3) In part, as an office, school, studio or private garage;
- d. Arising out of the rendering of or failure to render professional services;
- e. Arising out of a premises:
  - (1) Owned by an "insured";
  - (2) Rented to an "insured"; or
  - (3) Rented to others by an "insured"; that is not an "insured location";
- f. Arising out of:
  - The ownership, maintenance, use, loading or unloading of motor vehicles or all other motorized land conveyances, including trailers, owned or operated by or rented or loaned to an "insured";

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- (2) The entrustment by an "insured" of a motor vehicle or any other motorized land conveyance to any person; or
- (3) Vicarious liability, whether or not statutorily imposed, for the actions of a child or minor using a conveyance excluded in paragraph (1) or (2) above.

This exclusion does not apply to:

- (1) A trailer not towed by or carried on a motorized land conveyance.
- (2) A motorized land conveyance designed for recreational use off public roads, not subject to motor vehicle registration and:
  - (a) Not owned by an "insured"; or
  - (b) Owned by an "insured" and on an "insured location";
- (3) A motorized golf cart when used to play golf on a golf course;
- (4) A vehicle or conveyance not subject to motor vehicle registration which is:
  - (a) Used to service an "insured's" residence;
  - (b) Designed for assisting the handicapped; or
  - (c) In dead storage on an "insured location";
- g. Arising out of:
  - The ownership, maintenance, use, loading or unloading of an excluded watercraft described below;
  - (2) The entrustment by an "insured" of an excluded watercraft described below to any person; or
  - (3) Vicarious liability, whether or not statutorily imposed, for the actions of a child or minor using an excluded watercraft described below.

Excluded watercraft are those that are principally designed to be propelled by engine power or electric motor, or are sailing vessels, whether owned by or rented to an "insured." This exclusion does not apply to watercraft:

- (1) That are not sailing vessels and are powered by:
  - (a) Inboard or inboard-outdrive engine or motor power of 50 horsepower or less not owned by an "insured";
  - (b) Inboard or inboard-outdrive engine or motor power of more than 50 horsepower not owned by or rented to an "insured";
  - (c) One or more outboard engines or motors with 25 total horsepower or less;

- (d) One or more outboard engines or motors with more than 25 total horsepower if the outboard engine or motor is not owned by an "insured";
- (e) Outboard engines or motors of more than 25 total horsepower owned by an "insured" if:
  - (i) You acquire them prior to the policy period; and
    - (a) You declare them at policy inception; or
    - (b) Your intention to insure is reported to us in writing within 45 days after you acquire the outboard engines or motors.
  - (ii) You acquire them during the policy period.

This coverage applies for the policy period.

- (2) That are sailing vessels, with or without auxiliary power:
  - (a) Less than 26 feet in overall length;
  - (b) 26 feet or more in overall length, not owned by or rented to an "insured."
- (3) That are stored;
- h. Arising out of:
  - (1) The ownership, maintenance, use, loading or unloading of an aircraft;
  - (2) The entrustment by an "insured" of an aircraft to any person; or
  - (3) Vicarious liability, whether or not statutorily imposed, for the actions of a child or minor using an aircraft.

An aircraft means any contrivance used or designed for flight, except model or hobby aircraft not used or designed to carry people or cargo;

- Caused directly or indirectly by war, including the following and any consequence of any of the following:
  - Undeclared war, civil war, insurrection, rebellion or revolution;
  - (2) Warlike act by a military force or military personnel; or
  - (3) Destruction, seizure or use for a military purpose.

Discharge of a nuclear weapon will be deemed a warlike act even if accidental;

- j. Which arises out of the transmission of a communicable disease by an "insured";
- Arising out of sexual molestation, corporal punishment or physical or mental abuse; or
- Arising out of the use, sale, manufacture, delivery, transfer or possession by any person of a Controlled Substance(s) as

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defined by the Federal Food and Drug Law at 21 U.S.C.A. Sections 811 and 812. Controlled Substances include but are not limited to cocaine, LSD, marijuana and all narcotic drugs. However, this exclusion does not apply to the legitimate use of prescription drugs by a person following the orders of a licensed physician.

Exclusions e., f., g., and h. do not apply to "bodily injury" to a "residence employee" arising out of and in the course of the "residence employees" employment by an "insured."

- 2. Coverage E Personal Liability, does not apply to:
  - a. Liability:
    - For any loss assessment charged against you as a member of an association, corporation or community of property owners;
    - (2) Under any contract or agreement. However, this exclusion does not apply to written contracts:
      - (a) That directly relate to the ownership, maintenance or use of an "insured location"; or
      - (b) Where the liability of others is assumed by the "insured" prior to an "occurrence";
      - unless excluded in (1) above or elsewhere in this policy;
  - b. "Property damage" to property owned by the "insured";
  - c. "Property damage" to property rented to, occupied or used by or in the care of the "insured." This exclusion does not apply to "property damage" caused by fire, smoke or explosion;
  - d. "Bodily injury" to any person eligible to receive any benefits:
    - (1) Voluntarily provided; or
    - (2) Required to be provided;
    - by the "insured" under any:
    - (1) Workers' compensation law;
    - (2) Non-occupational disability law; or
    - (3) Occupational disease law;

- e. "Bodily injury" or "property damage" for which an "insured" under this policy:
  - Is also an insured under a nuclear energy liability policy; or
  - (2) Would be an insured under that policy but for the exhaustion of its limit of liability.
  - A nuclear energy liability policy is one issued by:
  - (1) American Nuclear Insurers;
  - (2) Mutual Atomic Energy Liability Under-writers;
  - (3) Nuclear Insurance Association of Canada:
  - or any of their successors; or
- f. "Bodily injury" to you or an "insured" within the meaning of part a. or b. of "insured" as defined.
- 3. Coverage F Medical Payments to Others, does not apply to "bodily injury":
  - To a "residence employee" if the "bodily injury":
    - (1) Occurs off the "insured location"; and
    - (2) Does not arise out of or in the course of the "residence employee's" employment by an "insured";
  - b. To any person eligible to receive benefits:
    - (1) Voluntarily provided; or
    - (2) Required to be provided; under any:
    - (1) Workers' compensation law;
    - (2) Non-occupational disability law; or
    - (3) Occupational disease law;
  - c. From any:
    - (1) Nuclear reaction;
    - (2) Nuclear radiation; or
    - (3) Radioactive contamination;
    - all whether controlled or uncontrolled or however caused; or
    - (4) Any consequence of any of these; or
  - d. To any person, other than a "residence employee" of an "insured," regularly residing on any part of the "insured location."

#### SECTION II - ADDITIONAL COVERAGES

We cover the following in addition to the limits of liability:

- 1. Claim Expenses. We pay:
  - Expenses we incur and costs taxed against an "insured" in any suit we defend;
  - Premiums on bonds required in a suit we defend, but not for bond amounts more than the limit of liability for Coverage E.
     We need not apply for or furnish any bond;
- c. Reasonable expenses incurred by an "insured" at our request, including actual loss of earnings (but not loss of other income) up to \$50 per day, for assisting us in the investigation or defense of a claim or suit; and
- d. Interest on the entire judgment which accrues after entry of the judgment and before we pay or tender, or deposit in court that part of the judgment which does not exceed the limit of liability that applies.

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- First Aid Expenses. We will pay expenses for first aid to others incurred by an "insured" for "bodily injury" covered under this policy. We will not pay for first aid to you or any other "insured."
- Damage to Property of Others. We will pay, at replacement cost, up to \$500 per "occurrence" for "property damage" to property of others caused by an "insured."

We will not pay for "property damage":

- To the extent of any amount recoverable under Section I of this policy;
- b. Caused intentionally by an "insured" who is 13 years of age or older;
- c. To property owned by an "insured";
- d. To property owned by or rented to a tenant of an "insured" or a resident in your household: or
- e. Arising out of:
- (1) A "business" engaged in by an "insured";
- (2) Any act or omission in connection with a premises owned, rented or controlled by an "insured," other than the "insured location": or
- (3) The ownership, maintenance, or use of aircraft, watercraft or motor vehicles or all other motorized land conveyances. This exclusion does not apply to a motorized land conveyance designed for

recreational use off public roads, not subject to motor vehicle registration and not owned by an "insured."

4. Loss Assessment. We will pay up to \$1000

for your share of loss assessment charged during the policy period against you by a corporation or association of property owners, when the assessment is made as a result of:

- a. "Bodily injury" or "property damage" not excluded under Section II of this policy; or
- Liability for an act of a director, officer or trustee in the capacity as a director, officer or trustee, provided:
  - The director, officer or trustee is elected by the members of a corporation or association of property owners; and
  - (2) The director, officer or trustee serves without deriving any income from the exercise of duties which are solely on behalf of a corporation or association of property owners.

This coverage applies only to loss assessments charged against you as owner or tenant of the "residence premises."

We do not cover loss assessments charged against you or a corporation or association of property owners by any governmental body.

Regardless of the number of assessments, the limit of \$1000 is the most we will pay for loss arising out of:

- One accident, including continuous or repeated exposure to substantially the same general harmful condition; or
- A covered act of a director, officer or trustee.
   An act involving more than one director, officer or trustee is considered to be a single act.

The following do not apply to this coverage:

- Section II Coverage E Personal Liability Exclusion 2.a.(1);
- Condition 1. Policy Period, under SECTIONS I AND II - CONDITIONS.

#### **SECTION II - CONDITIONS**

- 1. Limit of Liability. Our total liability under Coverage E for all damages resulting from any one "occurrence" will not be more than the limit of liability for Coverage E as shown in the Declarations. This limit is the same regardless of the number of "insureds," claims made or persons injured. All "bodily injury" and "property damage" resulting from any one accident or from continuous or repeated exposure to substantially the same general harmful conditions shall be considered to be the result of one "occurrence."
  - Our total liability under Coverage F for all medical expense payable for "bodily injury" to one person as the result of one accident will not be more than the limit of liability for Coverage F as shown in the Declarations.
- 2. Severability of Insurance. This insurance applies separately to each "insured." This

- condition will not increase our limit of liability for any one "occurrence."
- Duties After Loss. In case of an accident or "occurrence," the "insured" will perform the following duties that apply. You will help us by seeing that these duties are performed:
  - Give written notice to us or our agent as soon as is practical, which sets forth:
    - The identity of the policy and "insured";
    - (2) Reasonably available information on the time, place and circumstances of the accident or "occurrence"; and
    - (3) Names and addresses of any claimants and witnesses;
  - Promptly forward to us every notice, demand, summons or other process relating to the accident or "occurrence";

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- c. At our request, help us:
  - (1) To make settlement;
  - (2) To enforce any right of contribution or indemnity against any person or organization who may be liable to an "insured";
  - (3) With the conduct of suits and attend hearings and trials; and
  - (4) To secure and give evidence and obtain the attendance of witnesses;
- d. Under the coverage Damage to Property of Others - submit to us within 60 days after the loss, a sworn statement of loss and show the damaged property, if in the "insured's" control:
- e. The "insured" will not, except at the "insured's" own cost, voluntarily make payment, assume obligation or incur expense other than for first aid to others at the time of the "bodily injury."
- Duties of an Injured Person Coverage F -Medical Payments to Others.

The injured person or someone acting for the injured person will:

a. Give us written proof of claim, under oath if required, as soon as is practical; and

 Authorize us to obtain copies of medical reports and records.

The injured person will submit to a physical exam by a doctor of our choice when and as often as we reasonably require.

- Payment of Claim Coverage F Medical Payments to Others. Payment under this coverage is not an admission of liability by an "insured" or us.
- Suit Against Us. No action can be brought against us unless there has been compliance with the policy provisions.

No one will have the right to join us as a party to any action against an "insured." Also, no action with respect to Coverage E can be brought against us until the obligation of the "insured" has been determined by final judgment or agreement signed by us.

- Bankruptcy of an Insured. Bankruptcy or insolvency of an "insured" will not relieve us of our obligations under this policy.
- 8. Other Insurance Coverage E Personal Liability. This insurance is excess over other valid and collectible insurance except insurance written specifically to cover as excess over the limits of liability that apply in this policy.

#### **SECTIONS I AND II - CONDITIONS**

- Policy Period. This policy applies only to loss in Section I or "bodily injury" or "property damage" in Section II, which occurs during the policy period.
- Concealment or Fraud. The entire policy will be void if, whether before or after a loss, an "insured" has:
  - a. Intentionally concealed or misrepresented any material fact or circumstance;
  - b. Engaged in fraudulent conduct; or
  - c. Made false statements; relating to this insurance.

3. Liberalization Clause. If we make a change which broadens coverage under this edition of our policy without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change in your state, provided that this implementation date falls within 60 days prior to or during the policy period stated in the Declarations.

This Liberalization Clause does not apply to changes implemented through introduction of a subsequent edition of our policy.

4. Waiver or Change of Policy Provisions. A waiver or change of a provision of this policy must be in writing by us to be valid. Our request for an appraisal or examination will not waive any of our rights.

- 5. Cancellation.
  - You may cancel this policy at any time by returning it to us or by letting us know in writing of the date cancellation is to take effect
  - b. We may cancel this policy only for the reasons stated below by letting you know in writing of the date cancellation takes effect. This cancellation notice may be delivered to you, or mailed to you at your mailing address shown in the Declarations. Proof of mailing will be sufficient proof of notice.
    - (1) When you have not paid the premium, we may cancel at any time by letting you know at least 10 days before the date cancellation takes effect.
    - (2) When this policy has been in effect for less than 60 days and is not a renewal with us, we may cancel for any reason by letting you know at least 10 days before the date cancellation takes effect.
    - (3) When this policy has been in effect for 60 days or more, or at any time if it is a renewal with us, we may cancel:
      - (a) If there has been a material misrepresentation of fact which if known to us would have caused us not to issue the policy; or

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(b) If the risk has changed substantially since the policy was issued.

This can be done by letting you know at least 30 days before the date cancellation takes effect.

- (4) When this policy is written for a period of more than one year, we may cancel for any reason at anniversary by letting you know at least 30 days before the date cancellation takes effect.
- c. When this policy is cancelled, the premium for the period from the date of cancellation to the expiration date will be refunded prorata.
- d. If the return premium is not refunded with the notice of cancellation or when this policy is returned to us, we will refund it within a reasonable time after the date cancellation takes effect.
- 6. Nonrenewal. We may elect not to renew this policy. We may do so by delivering to you, or mailing to you at your mailing address shown in the Declarations, written notice at least 30 days before the expiration date of this policy. Proof of mailing will be sufficient proof of notice.
- Assignment. Assignment of this policy will not be valid unless we give our written consent.

8. Subrogation. An "insured" may waive in writing before a loss all rights of recovery against any person. If not waived, we may require an assignment of rights of recovery for a loss to the extent that payment is made by us.

If an assignment is sought, an "insured" must sign and deliver all related papers and cooperate with us.

Subrogation does not apply under Section II to Medical Payments to Others or Damage to Property of Others.

- Death. If any person named in the Declarations or the spouse, if a resident of the same household, dies:
  - a. We insure the legal representative of the deceased but only with respect to the premises and property of the deceased covered under the policy at the time of death;
  - b. "Insured" includes:
    - (1) Any member of your household who is an "insured" at the time of your death, but only while a resident of the "residence premises"; and
    - (2) With respect to your property, the person having proper temporary custody of the property until appointment and qualification of a legal representative.

#### \*MUTUAL POLICY CONDITIONS

You are a member of the Liberty Mutual Fire Insurance Company while this policy is in force. Membership entitles you to vote in person or by proxy at meetings of the company. The Annual Meeting is in Boston, Massachusetts, on the second Wednesday in April each year at 11 o'clock in the morning.

Also, as a member, you will receive any dividends declared on this policy by the Directors.

This policy is classified in Dividend Class II.

This policy has been signed by our President and Secretary at Boston, Massachusetts, and countersigned on the Declarations Page by an authorized representative.

\*These conditions apply only if Liberty Mutual Fire Insurance Company is shown in the Declarations as the insurer.

SECRETARY

lexter R. Lang

PRESIDENT

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#### HOMEPROTECTOR PLUS ENDORSEMENT

# A. INCREASED SPECIAL LIMIT OF LIABILITY - JEWELRY, WATCHES, FURS, PRECIOUS AND SEMI-PRECIOUS STONES

Section I, Coverage C - Personal Property. Special Limits of Liability. Paragraph 5 is replaced with:

- Jewelry, watches, furs, precious and semi-precious stones are insured for accidental direct physical loss or damage. The following exclusions and limitations apply:
  - a. \$2500 for loss by theft, subject to a maximum of \$1000 for any one article.
  - b. The limit of liability stated in the declarations page for Coverage C, for loss caused by perils named under Coverage C of this policy, other than theft.
  - c. \$2500 for loss caused by perils not named and not excluded in this policy, subject to a maximum of \$1000 for any article.
  - d. We do not cover loss or damage caused by mechanical breakdown, wear and tear, gradual deterioration, insects, vermin or inherent vice.

### B. REPLACEMENT COST PROVISION - DWELLING AND PERSONAL PROPERTY

You must meet the following additional Section I Condition for this provision to apply:

17. Additions or Changes to Dwelling - Notice to Company. You must inform us within 90 days of the start of any additions, alterations or improvements to the dwelling that will increase the replacement cost of the dwelling by \$5,000 or more.

If you meet Condition 17, then Section I, Condition 3. Loss Settlement, is deleted and replaced by the following:

- 3. Loss Settlement. Covered property losses are settled as follows:
  - a. The applicable limit of liability for Buildings under Coverage A or B is the replacement cost, after application of deductible and without deduction for depreciation, subject to the following:
    - (1) We will pay the cost of repair or replacement, but not exceeding:
      - (a) The replacement cost of that part of the building damaged using like construction on the same premises and intended for the same occupancy and use;
      - (b) With respect to Coverage A, an amount not exceeding 20% greater than the limit of liability stated in the declaration, as modified by the Inflation Protection Provision of the policy;
      - (c) With respect to Coverage B, the limit of liability stated in the declaration, as modified by the Inflation Protection Provision of the policy;
      - (d) The amount actually and necessarily spent to repair or replace the damage.
    - (2) The applicable limit of liability for roof surfacing, roof vents and roof flashing materials for Buildings under Coverage A or B is the actual cash value at the time of loss but not more than the amount required to repair or replace if the loss to the roof surfacing materials is caused by the peril of Windstorm or Hail and the policy is endorsed with the Actual Cash Value Loss Settlement Windstorm or Hail Losses to Roof Surfacing endorsement (FMHO 3325 03 12)
    - (3) We will pay no more than the actual cash value of the damage until actual repair or replacement is complete. Once actual repair or replacement is complete, we will settle the loss according to the provisions of a.(1) above.

However, if the cost to repair or replace the damage is both:

- (a) Less than 5% of the amount of insurance in this policy on the building; and
- (b) Less than \$2500:

We will settle the loss according to the provisions of a.(1) above whether or not actual repair or replacement is complete.

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- b. Awnings, outdoor antennas and outdoor equipment, whether or not attached to buildings, and structures that are not buildings; at actual cash value at the time of loss but not exceeding the amount needed to repair or replace.
- Personal property, carpeting and household appliances: at replacement cost but not exceeding the amount needed to repair or replace subject to the following:
  - (1) Our limit of liability for loss to Personal Property shall not exceed the smallest of the following:
    - (a) Replacement cost with a similar item of like kind and quality at the time of loss;
    - (b) The full cost of repair;
    - (c) Any special limit of liability described in the policy or stated in this endorsement; or
    - (d) The Coverage C limit of liability stated in the declarations, as modified by the Inflation Protection of the policy.
  - (2) This endorsement shall not apply to:
    - (a) Fine arts and items which, by their nature cannot be replaced with new items;
    - (b) Articles whose age or history contribute substantially to their value including souvenirs or collector's items.
    - (c) Property that is unusable for the purpose for which it was originally intended due to age or historic condition.
  - (3) We will not pay for any loss to personal property under this endorsement until actual repair or replacement is complete.
- d. You may disregard the replacement cost provision and make a claim for loss of or damage to property on an actual cash value basis and then make claim within 180 days after loss for additional liability under this endorsement.

#### C. INCREASED LIMIT - COVERAGE D

We will pay the amount of loss covered by Coverage D which is actually sustained by you during the 12 consecutive months following the date of loss, subject to the periods of time under paragraphs 1, 2 and 3 of Coverage D - Loss of Use.

#### D. ADDITIONAL COVERAGES

#### REFRIGERATORS AND FREEZERS CONTENTS COVERAGE

We cover the contents of deep freeze or refrigerated units on the residence premises from the perils of:

- Fluctuation or total interruption of electric power, either on or off premises, resulting from conditions beyond the control of the "insured".
- Mechanical breakdown of any refrigeration equipment on premises including the blowing of fuses or circuit breakers.

We do not cover loss caused by the following additional exclusions:

- 1. Disconnection or termination of power due to turning off any switch.
- Inability of power source to provide sufficient power due to government order, lack of fuel or lack of generating capacity to meet demand.

SPECIAL LIMIT - We will not pay more than \$500 of your loss of refrigerator or freezer contents resulting from the above perils.

All other provisions of this policy apply.

#### LOCK REPLACEMENT COVERAGE

We will pay up to \$250 for replacing the locks or cylinders on the exterior doors of the residence premises when your keys have been stolen. The theft of the keys must be reported to the police for this coverage to apply.

This coverage is additional insurance. No deductible applies to this coverage.

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### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# ESCAPE OF WATER FROM A SUMP, SUMP PUMP OR DRAIN ON THE RESIDENCE PREMISES (BUILDING AND SPECIFIED CONTENTS)

#### DEFINITIONS

The following definition is added:

"Household equipment and appliances" means only clothing washers and dryers, cooking ovens and ranges, dishwashers, permanently installed heating units, installed air conditioning units, installed carpeting and refrigeration units, not including contents;

#### **COVERED PROPERTY**

We cover the dwelling on the "residence premises" and "household equipment and appliances". Covered property does not include materials and supplies or structures described by Coverage B — Other Structures.

#### EXTENSION OF COVERAGE

For an additional premium, we cover accidental direct physical loss to property described above caused solely by water that escapes, overflows or discharges from a sump, sump pump, sump pump well or a drain or related plumbing appliance located on the "residence premises".

To the extent coverage is provided by this EXTENSION OF COVERAGE and up to the LIMIT OF LIABILITY described below, Section I — Exclusions, Water Damage, 1.c.(4) and 1.c.(5) do not apply. (This is Exclusions 3.d. and 3.e. in forms HO 00 04 and HO 00 06.)

For purposes of coverage under this EXTENSION OF COVERAGE, a drain or related plumbing appliance does not include a roof drain, gutter, downspout or similar fixture or equipment.

#### **EXCLUSIONS**

#### THIS IS NOT FLOOD INSURANCE.

There shall be no coverage under this EXTENSION OF COVERAGE if water excluded under Section I—Exclusions, Water Damage, 1.c.(1), 1.c.(2) and 1.c.(3) (This is Exclusions 3.a., 3.b. and 3.c. in forms HO 00 04 and HO 00 06.):

- is concurrent with, in sequence with, or causes or contributes to the escape of water as described in this EXTENSION OF COVERAGE; and
- damages property covered under Section I Property Coverages by other than solely by escape, overflow or discharge from a sump, sump pump, sump pump well or a drain or related plumbing appliance on the "residence premises".

#### LIMIT OF LIABILITY

We will pay no more than the amount shown in the Declarations for this EXTENSION OF COVERAGE.

#### **DEDUCTIBLE**

We will pay only that part of the loss that exceeds \$1,000. No other deductible applies.

All other provisions of this policy apply.

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#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# CREDIT CARD, FUND TRANSFER CARD, FORGERY AND COUNTERFEIT MONEY COVERAGE

Increased Limit

For an additional premium, the limit of liability for Additional Coverage 6., Credit Card, Fund Transfer Car Forgery and Counterfeit Money, is increased to \$*.	rd,
*Entries may be left blank if shown elsewhere in this policy for this coverage.  All other provisions of this policy apply.	

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### **PROTECTIVE DEVICES**

For a premium discount, we acknowledge the installation of fire, theft, or water protective system or device approved by us on the "residence premises." You agree to maintain the approved system or device in working order and to let us know promptly of any change made to the system or device or if it is removed. We reserve the right of modifying or removing the discount based on our knowledge of how the system or device is maintained by you.

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# AMENDATORY MOLD, FUNGUS, WET ROT, DRY ROT, BACTERIA, OR VIRUS ENDORSEMENT

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

#### **DEFINITIONS**

The following definition is added to the DEFINITIONS section:

9. "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" means any type or form of fungus, rot, virus or bacteria. This includes mold, mildew and any mycotoxins (meaning a toxin produced by a fungus), other microbes, spores, scents or byproducts produced or released by mold, mildew, fungus, rot, bacteria, or viruses.

#### SECTION I - PROPERTY COVERAGES

#### **Additional Coverages**

The following Additional Coverage is added:

11. Remediation of "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" Resulting Directly From Any Covered Loss

We will pay, up to the Additional Coverage – Mold Limit of Liability shown below, for the "Remediation" of "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" resulting directly from any covered loss.

"Remediation" means the reasonable and necessary treatment, containment, decontamination, removal or disposal of "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" as required to complete the repair or replacement of property, covered under Section I of the policy, that is damaged by any covered peril insured against, and also consists of the following:

- The reasonable costs or expense to remove, repair, restore, and replace that property
  including the costs to tear out and replace any part of the building as needed to gain access
  to the "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus"; and
- 2. the reasonable costs or expense for the testing or investigation necessary to detect, evaluate or measure "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus"; and
- any loss of fair rental value, or reasonable increase in additional living expenses, that is
  necessary to maintain your normal standard of living, if "Mold, Fungus, Wet Rot, Dry Rot,
  Bacteria, or Virus" resulting directly from any covered loss makes your residence premises
  uninhabitable.

We will pay no more than the Additional Coverage - Mold Limit of Liability shown below for the "Remediation" of "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" resulting directly from any covered loss during the policy period, regardless of the number of locations under the policy to which this endorsement is attached, the number of persons whose property is damaged, the number of "insureds," or the number of losses or claims made.

If there is a covered loss or damage to covered property, not caused, in whole or in part, by "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus," loss payment will not be limited by the terms of this Additional Coverage, except to the extent that "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" causes an increase in the loss. Any such increase in the loss will be subject to the terms of this Additional Coverage.

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#### ADDITIONAL COVERAGE -- MOLD LIMIT OF LIABILITY

**Mold Limit of Liability:** 

SECTION I

**Aggregate Limit** 

\$5,000

This Additional Coverage does not increase the limits of liability under Section ! of the policy as shown in the Declarations.

#### **SECTION I - EXCLUSIONS**

Exclusion 1.i. is added:

i. Except as provided by Additional Coverage 11., loss consisting of or caused by "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus" is excluded, even if resulting from a peril insured against under Section I. We do not cover "Remediation" of "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus," even if resulting from a peril insured against under Section 1, except as provided by Additional Coverage 11.

#### SECTION II - EXCLUSIONS

Coverage E - Personal Liability and Coverage F - Medical Payments to Others Exclusion 1.m. is added:

m. Arising out of or aggravated by, in whole or in part by, "Mold, Fungus, Wet Rot, Dry Rot, Bacteria, or Virus."

This endorsement takes precedence over all other endorsements attached to your policy.

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## THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

#### SPECIAL PROVISIONS - TENNESSEE

#### **DEFINITIONS**

Item 2. "Business" is deleted and replaced by the following:

- 2. "Business" includes:
  - a. A trade, profession or occupation engaged in on a full-time, part-time or occasional basis; or
  - b. Any other activity engaged in for money or other compensation, except the following:
    - (1) One or more activities, not described in (2) or (3) below, for which no "insured" receives more than \$3,000 in total compensation for the 12 months before the beginning of the policy period.
    - (2) Volunteer activities for which no money is received other than payment for expenses incurred to perform the activity; or
    - (3) A "short term rental".

Under 4. "Insured location" item e. is deleted and replaced by the following:

 e. Vacant land, including that which is vacant except for a fence, owned by or rented to an "insured" other than farmland;

The following definition is added:

"Short term rental" means one or more rentals, in whole or in part, of the "residence premises" for up to a combined total of 31 days during the policy period.

#### **SECTION I - PROPERTY COVERAGES**

#### COVERAGE A - Dwelling

For form HO 00 03, item 1. is amended as follows:

We cover:

1. The dwelling on the "residence premises" shown in the Declarations, including structures attached to the dwelling, and attached wall-to-wall carpeting;

#### **COVERAGE B - Other Structures**

In all forms other than HO 00 04 and HO 00 06, item 2, is deleted and replaced by the following:

2. Rented to any person not a tenant of the dwelling, unless used solely as a private garage.

#### **COVERAGE C - Personal Property**

The following is added under items 1, and 2,:

However, we will not cover personal property owned by tenants or guests if the tenants or guests have compensated the "insured" for use of the "residence premises".

#### Special Limits of Liability

For form HO 00 03, the introductory paragraph of Special Limits of Liability is amended to read:

Special Limits of Liability. These do not increase the Coverage C limit of liability. The special limit for each numbered category below is the total limit for each loss for all property in that category. If personal property can reasonably be considered a part of two or more of the groups listed below, the lowest limit will apply.

Items 10. and 11. are deleted and replaced by the following (These are items 7. and 8. in form HO 00 08):

10. \$1,000 for loss to electronic apparatus, while in or upon a motor vehicle or other motorized land conveyance, if the electronic apparatus is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power. Electronic apparatus includes:

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- a. Accessories and antennas; or
- b. Tapes, wires, records, discs or other media;

for use with any electronic apparatus described in this item 10.

- 11.\$1,000 for loss to electronic apparatus, while not in or upon a motor vehicle or other motorized land conveyance, if the electronic apparatus:
  - a. Is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power;
  - b. Is away from the "residence premises"; and
  - c. Is used at any time or in any manner for any "business" purpose.

Electronic apparatus includes:

- a. Accessories and antennas; or
- b. Tapes, wires, records, discs or other media;

for use with any electronic apparatus described in this item 11.

For form HO 00 03, the following limits are added:

- \$5000 on electronic data processing system equipment and the recording or storage media or accessories used with that equipment.
- 13. \$5000 on any one article and \$10000 in the aggregate for loss by theft of any rug, carpet (excluding attached wall-to-wall carpet), tapestry, wall-hanging or other similar article.
- 14. \$2500 in the aggregate for loss of any of the following whether or not they are part of a collection: trading cards, comic books, figurines, stamps, advertising materials, stuffed animals, dolls, sports and entertainment memorabilia, toys, games, militaria, and books.
- 15. \$1200 for any one electrical appliance for loss by sudden and accidental damage from artificially generated electrical currents. This special limit does not apply to electronic data processing equipment or storage media.

In the event Landlord Endorsement FMHO 6502 is part of this policy, the above coverage contained in Special Limits of Liability introductory paragraph and Subparagraphs 10, through 15, are deleted and do not apply.

#### **Property Not Covered**

Item 3. is deleted and replaced by the following:

- Motor vehicles or all other motorized land conveyances. This includes:
  - Their equipment and accessories; or
  - b. Electronic apparatus that is designed to be operated solely by use of the power from the electrical system of motor vehicles or all other motorized land conveyances. Electronic apparatus includes:
    - (1) Accessories or antennas; or
    - (2) Tapes, wires, records, discs or other media;

for use with any electronic apparatus described in this item 3.b.

The exclusion of property described in 3.a. and 3.b. above applies only while the property is in or upon the vehicle or conveyance.

We do cover vehicles or conveyances not subject to motor vehicle registration which are:

- a. Used to service an "insured's" residence; or
- Designed for assisting the handicapped;

In the event Landlord Endorsement FMHO 6502 is part of this policy, the above coverage contained in the final two subparagraphs of item 3. (a. and b.) are deleted.

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Item 6. is deleted and replaced by the following:

Property in a location on the "residence premises", when the location is rented to others by an "insured".

This exclusion does not apply to property of an "insured":

- a. located on the "residence premises" when the "residence premises" is rented in whole or in part as a "short term rental"; or
- b. located in a sleeping room rented to others by an "insured" on the "residence premises".

For form HO 00 03, the following item is added as personal property items not covered:

Water or steam

COVERAGE D - Loss Of Use is deleted and replaced by the following:

COVERAGE D - Loss of Use

The limit of liability for Coverage D is the total limit for all the coverages that follow.

If a loss covered under this Section makes that part of the "residence premises" where you reside
not fit to live in, we cover Additional Living Expense. Additional Living Expense means any
necessary increase in living expenses incurred by you so that your household can maintain its
normal standard of living.

Payment will be for the shortest time required to repair or replace the damage or to permanently relocate your household elsewhere.

2. If a loss covered under this Section makes that part of the "residence premises" rented to others by you not fit to live in, we cover your Loss of Rent. Loss of Rent means the rental income to you of that part of the "residence premises" rented to others at the time of loss, less any expenses that do not continue while the premises is not fit to live in.

This coverage does not apply to:

- The "residence premises" or that part of the insured location that is not rented or leased at the time of the loss; or
- to any increase in rent or lease payment that occurs after the time of the loss.

We will pay up to \$5,000 to reimburse your Loss of Rent when a "short term rental" is cancelled because of a covered loss.

Payment will be for the shortest time required to repair or replace that part of the premises rented.

3. If a civil authority prohibits you from use of the "residence premises" as a result of direct damage to neighboring premises by a Peril Insured Against in this policy, we cover the Additional Living Expense and Loss of Rent as provided under 1. and 2. above for no more than two weeks.

The periods of time under 1., 2. and 3. above are not limited by expiration of this policy.

We do not cover loss or expense due to cancellation of a lease or agreement, other than a "short term rental" as provided under 2. above.

In the event Landlord Endorsement FMHO 6502 is part of this policy, the above coverages contained in Coverage D - Loss of Use are deleted.

#### ADDITIONAL COVERAGES

Item 1. Debris Removal is deleted and replaced by the following:

- Debris Removal. We will pay the reasonable expense you incur for the removal of:
  - Debris of covered property if a Peril Insured Against that applies to the damaged property causes the loss; or
  - Ash, dust or particles from a volcanic eruption that has caused direct loss to a building or property contained in a building.

This expense is included in the limit of liability that applies to the damaged property. If the amount to be paid for the actual damage to the property plus the debris removal expense is more than the

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limit of liability for the damaged property, an additional 5% of that limit of liability is available for debris removal expense.

We will also pay the reasonable expense you incur, up to \$500, for the removal from the "residence premises" of:

- a. Your tree(s) felled by the peril of Windstorm or Hail;
- b. Your tree(s) felled by the peril of Weight of Ice. Snow or Sleet; or
- c. A neighbor's tree(s) felled by a Peril Insured Against under Coverage C;

provided the tree(s) damages a covered structure. The \$500 limit is the most we will pay in any one loss regardless of the number of fallen trees.

For form HO 00 03, item 7. Loss Assessment is deleted in its entirety.

For form HO 00 03, the following is added to Item 8. Collapse.

With respect to this Additional Coverage:

- (1) Collapse means the sudden and entire falling down or caving in of a building or any part of a building with the result that the building or part of the building cannot be occupied or used for its current intended purpose.
- (2) A building or any part of a building that is in danger of falling down or caving in is not considered to be in a state of collapse.
- (3) A part of a building that is standing is not considered to be in a state of collapse even if it has separated from another part of the building.
- (4) A building or any part of a building that is standing is not considered to be in a state of collapse even if it shows evidence of cracking, bulging, sagging, bending, leaning, settling, shrinkage or expansion.

Item 9. Glass or Safety Glazing Material is deleted and replaced by the following:

#### 9. Glass or Safety Glazing Material

- a. We cover:
  - (1) For all forms other than HO 00 04 and HO 00 06, the breakage of glass or safety glazing material which is part of a covered building, storm door or storm window, and for;
    - (a) Form HO 00 04, the breakage of glass or safety glazing material which is part of a building, storm door or storm window, and covered as Building Additions and Alterations; and
    - (b) Form HO 00 06, the breakage of glass or safety glazing material which is part of a building, storm door or storm window, and covered under Coverage A; and
  - (2) For all forms other than HO 00 04 and HO 00 06, the breakage, caused directly by Earth Movement, of glass or safety glazing material which is part of a covered building, storm door or storm window, and for:
    - (a) Form HO 00 04, the breakage, caused directly by Earth Movement, of glass or safety glazing material which is part of a building, storm door or storm window, and covered as Building Additions and Alterations; and
    - (b) Form HO 00 06, the breakage, caused directly by Earth Movement, of glass or safety glazing material which is part of a building, storm door or storm window, and covered under Coverage A; and
  - (3) The direct physical loss to covered property caused solely by the pieces, fragments or splinters of broken glass or safety glazing material which is part of a building, storm door or storm window.
- b. This coverage does not include loss:

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- To covered property which results because the glass or safety glazing material has been broken, except as provided in a.(3) above; or
- (2) On the "residence premises" if the dwelling has been vacant for more than 30 consecutive days immediately before the loss, except when the breakage results directly from Earth Movement as provided for in a.(2) above. A dwelling being constructed is not considered vacant.

Loss to glass covered under this ADDITIONAL COVERAGE 9, will be settled on the basis of replacement with safety glazing materials when required by ordinance or law.

For forms HO 00 01 and HO 00 08, we will pay up to \$100 for loss under this coverage.

This coverage does not increase the limit of liability that applies to the damaged property.

(This is Additional Coverage 8. in forms HO 00 01 and HO 00 08.)

For form HO 00 03, item 10. Landlord's Furnishings is deleted in its entirety.

The following ADDITIONAL COVERAGE is added to all forms except HO 00 08. With respect to form HO 00 04, the words 'covered building' used below, refer to property covered under ADDITIONAL COVERAGE 10. Building Additions and Alterations.

#### 12. Ordinance or Law

- a. You may use up to 10% of the limit of liability that applies to COVERAGE A (or for form HO 00 04, you may use up to 10% of the limit of liability that applies to Building Additions and Alterations) for the increased costs you incur due to the enforcement of any ordinance or law which requires or regulates:
  - (1) The construction, demolition, remodeling, renovation or repair of that part of a covered building or other structure damaged by a PERIL INSURED AGAINST:
  - (2) The demolition and reconstruction of the undamaged part of a covered building or other structure, when that building or other structure must be totally demolished because of damage by a PERIL INSURED AGAINST to another part of that covered building or other structure; or
  - (3) The remodeling, removal or replacement of the portion of the undamaged part of a covered building or other structure necessary to complete the remodeling, repair or replacement of that part of the covered building or other structure damaged by a PERIL INSURED AGAINST.
- b. You may use all or part of this ordinance or law coverage to pay for the increased costs you incur to remove debris resulting from the construction, demolition, remodeling, renovation, repair or replacement of property as stated in a. above.
- c. We do not cover:
  - (1) The loss in value to any covered building or other structure due to the requirements of any ordinance or law; or
  - (2) The costs to comply with any ordinance or law which requires any "insured" or others to test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to, or assess the effects of, pollutants on any covered building or other structure.

Pollutants means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed.

This coverage is additional insurance.

(This is ADDITIONAL COVERAGE 11. in forms HO 00 01 and HO 00 06.)

**SECTION I - PERILS INSURED AGAINST** 

COVERAGE A - Dwelling and COVERAGE B - Other Structures

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For form HO 00 03, the following is added to item 2.b

(4) Footing(s)

For all forms other than HO 00 04 and HO 00 06, item 2.d. is deleted and replaced by the following:

d. Vandalism and malicious mischief, including fire caused by arson and any ensuing loss caused by any intentional and wrongful act committed in the course of the vandalism or malicious mischief, if the dwelling has been vacant for more than 60 consecutive days immediately before the loss. A dwelling being constructed is not considered vacant;

For form HO 00 03, the following is added to item 2.e.:

(10) Growth of trees, shrubs, plants or lawns whether or not such growth is above or below the surface of the ground;

For form HO 00 03, the final paragraph of Item 2, is further revised as follows:

If any of these cause sudden and accidental water damage not otherwise excluded, from a plumbing, heating, air conditioning or automatic fire protective sprinkler system or household appliance, we cover loss caused by the water including the cost of tearing out and replacing any part of a building necessary to repair the system or appliance. We do not cover loss to the system or appliance from which this water escaped.

# SECTION I - EXCLUSIONS

item 1. Ordinance or Law is deleted and replaced by the following:

- 1. Ordinance or Law, meaning any ordinance or law:
  - a. Requiring or regulating the construction, demolition, remodeling, renovation or repair of property, including removal of any resulting debris. This exclusion 1.a. in all forms other than HO 00 03, and 1.a.(1) in form HO 00 03, does not apply to the amount of coverage that may be provided for under ADDITIONAL COVERAGES, Glass or Safety Glazing Material or Ordinance or Law;
  - b. The requirements of which result in a loss in value to property; or
  - c. Requiring any "insured" or others to test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to, or assess the effects of, pollutants.

Pollutants means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed.

This exclusion applies whether or not the property has been physically damaged.

(This is exclusion 1.a. in form HO 00 03.)

Item 2. Earth Movement is deleted and replaced by the following:

- 2. Earth Movement, meaning movement of the earth, whether combined with water or not, in any direction, including but not limited to:
  - a. Earthquake, including land shock waves or tremors before, during, or after a volcanic eruption;
  - b. Landslide, mud slide, or mud flow;
  - c. Subsidence or sinkhole; or
  - d. Any other earth movement, including earth sinking, rising, shifting, expanding, contracting, or eroding;

caused by or resulting from manmade, animal, or natural actions, events, or conditions.

If direct loss by fire or explosion ensues, we will pay only for the ensuing loss.

This exclusion does not apply to loss by theft.

(This is Exclusion 1.b. in Form HO 00 03.)

Item 3. is deleted and replaced by the following:

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#### Water Damage, meaning:

- a. (1) Flood, surface water, waves, tidal water, tsunami, seiche, overflow of a body of water, storm surge or spray from any of these, whether or not driven by wind, including hurricane or similar storm; or
  - release of water held by a dam, levee, dike or by a water or flood control device or structure;
- b. Water below the surface of the ground, including water which exerts pressure on or seeps or leaks through a building, sidewalk, driveway, foundation, swimming pool or other structure.
- c. Water which escapes or overflows from sewers or drains located off the "residence premises";
- d. Water which escapes or overflows from drains or related plumbing appliances on the "residence premises". However, this exclusion does not apply to overflow and escape caused by malfunction on the "residence premises", or obstruction on the residence premises, of a drain or plumbing appliance on the "residence premises"; or
- e. Water which escapes or overflows or discharges, for any reason, from within a sump pump, sump pump well or any other system designed to remove water which is drained from the foundation area.

Water includes any water borne materials.

This exclusion applies whether the water damage is caused by or resulting from human or animal forces or any act of nature.

Direct loss by fire, explosion or theft resulting from water damage is covered.

(This is exclusion 1.c. in Form HO 00 03.)

Item 4. Power Failure is deleted and replaced by the following:

4. Power Failure, meaning the failure of power or other utility service if the failure takes place off the "residence premises." But if the failure of power or other utility service results in a loss, from a PERIL INSURED AGAINST on the "residence premises," we will pay for the loss or damage caused by that PERIL INSURED AGAINST.

(This is exclusion 1.d. in form HO 00 03.)

For form HO 00 03, the following is added as item 2.d.

- d. Cosmetic Loss or Damage, meaning any loss that alters only the physical appearance of the metal roof covering but:
  - does not result in the penetration of water through the metal roof covering; or
  - (2) does not result in the failure of the metal roof covering to perform its intended function of keeping out the elements over an extended period of time.

Metal roof covering means the metal roofing material exposed to the weather; the underlayments applied for moisture protection; and all flashings required in the replacement of a metal roof covering.

We do cover loss or damage by hail to roof coverings that allow the penetration of water through the roof covering or that results in the failure of the roof covering to perform its intended function of keeping out the elements over an extended period of time.

#### **SECTION 1 - CONDITIONS**

#### 2. Your Duties After Loss

Paragraph a. is deleted and replaced by the following:

a. Give prompt notice to us or our agent. With respect to a loss caused by the peril of windstorm or hail, that notice must occur no later than 365 days after the date of loss.

#### 3. Loss Settlement

Under Form HO 00 06, Item b.(2) is deleted and replaced by the following:

(2) If the damage is not repaired or replaced within a reasonable time, at actual cash value but

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not more than the amount required to repair or replace.

The following paragraph is added and applies to this policy and to any Loss Settlement provision in any other endorsement applicable to this policy:

Loss Settlement does not include payment for any actual or perceived decrease in market or resale value resulting from loss to or repair of your covered property.

#### SECTION II - EXCLUSIONS

Under 1. Coverage E – Personal Liability and Coverage F – Medical Payments to Others:

Item a. is deleted and replaced by the following:

- a. Which is expected or intended by the "insured", even if the resulting "bodily injury" or "property damage"
  - (1) is of a different kind, quality, or degree than initially expected or intended; or
  - (2) is sustained by a different person, entity, real or personal property, than initially expected or intended.

However, this exclusion does not apply to "bodily injury" resulting from the use of reasonable force to protect persons or property.

Item c. is deleted and replaced by the following:

- c. Arising out of the rental or holding for rental of any part of any premises by an "insured." This exclusion does not apply to the rental or holding for rental of the "residence premises":
  - (1) As a "short term rental" for use only as a residence;
  - (2) in part, unless intended for use as a residence more than two roomers or boarders; or
  - (3) In part, as an office, school, studio or private garage;

#### SECTION II - ADDITIONAL COVERAGES

For form HO 00 03, item 1.c. under Claims Expenses is amended as follows:

c. Reasonable expenses incurred by an "insured" at our request, including actual loss of earnings (but not loss of other income) up to \$250 per day, for assisting us in the investigation or defense of a claim or suit.

Under 3. Damage to Property to Others, item d. is deleted and replaced by the following:

d. To property owned by or rented to a tenant of an "insured" or a resident in your household. This does not apply to "short term rentals"; or

For form HO 00 03, item 4. Loss Assessment is deleted in its entirety.

# SECTIONS I AND II - CONDITIONS

- 2. Concealment or Fraud is deleted and replaced by the following:
- 2. Concealment or Fraud
  - a. Under SECTION I PROPERTY COVERAGES, with respect to all "insureds" covered under this policy, we provide no coverage for loss under SECTION I PROPERTY COVERAGES if, whether before or after a loss, one or more "insureds" have:
    - (1) Intentionally concealed or misrepresented any material fact or circumstance;
    - (2) Engaged in fraudulent conduct; or
    - (3) Made false statements:

relating to this insurance.

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- b. Under SECTION II LIABILITY COVERAGES, we do not provide coverage to one or more "insureds" who, whether before or after a loss, have:
  - (1) Intentionally concealed or misrepresented any material fact or circumstance;
  - (2) Engaged in fraudulent conduct; or
  - (3) Made false statements; relating to this insurance.

All other provisions of this policy apply.



# **SEEPAGE EXCLUSION ENDORSEMENT**

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

SECTION I - PERILS INSURED AGAINST

Coverage A - Dwelling and Coverage B - Other Structures

Paragraph 2.e.(9) is added:

(9) Seepage, meaning a gradual, continuous, or repeated seepage or leakage of water, steam or fuel over a period of 14 days or more, resulting in damage to the structure, whether hidden or not.

This endorsement takes precedence over all other endorsements attached to your policy.



#### INFLATION PROTECTION ENDORSEMENT

It is agreed that the limits of liability for:

Coverage A, Dwelling;

Coverage B, Structure;

Coverage C, Personal Property;

and Coverage D, Loss of Use,

shall be raised by the rate of increase in the latest available information on residential building cost inflation.

#### **METHOD**

To find the limits of liability on a given date, the Index Level the Company assigns to that date will be divided by the Index Level for the effective date of this Endorsement. This Factor is then multiplied by the limit for Coverages A, B, C and D separately.

If during this policy's term the Coverage A limit is changed at the insured's request, the effective date of this Endorsement is amended to the effective date of such change.

This Endorsement shall not reduce the limits of liability to less than the amount shown on:

- a. The policy; or
- b. The most recent Homeowners Policy Renewal Declaration.

This Endorsement must be attached to Change Endorsement when issued after the policy is written.



# NO SECTION II - LIABILITY COVERAGES FOR HOME DAY CARE BUSINESS LIMITED SECTION I - PROPERTY COVERAGES FOR HOME DAY CARE

HO 04 96 04 91 BUSINESS

If an "insured" regularly provides home day care services to a person or persons other than "insureds" and receives monetary or other compensation for such services, that enterprise is a "business." Mutual exchange of home day care services, however, is not considered compensation. The rendering of home day care services by an "insured" to a relative of an "insured" is not considered a "business."

Therefore, with respect to a home day care enterprise which is considered to be a "business," this policy:

- Does not provide Section II Liability Coverages because a "business" of an "insured" is excluded under exclusion 1.b. of Section II - Exclusions:
- 2. Does not provide Section I Coverage B coverage where other structures are used in whole or in part for "business";

- 3. Limits coverage for property used on the "residence premises" for the home day care enterprise to \$2,500, because Coverage C -Special Limits of Liability - item 8. imposes that limit on "business" property on the "residence premises." (Item 8. corresponds to item 5. in Form HO 00 08.);
- 4. Limits coverage for property used away from the "residence premises" for the home day care enterprise to \$250, because Coverage C - Special Limits of Liability - item 9, imposes that limit on "business" property away from the "residence premises." Special Limit of Liability item 9, does not apply to adaptable electronic apparatus as described in Special Limit of Liability items 10. and 11. (Items 9., 10. and 11. correspond to items 6., 7. and 8, respectively in Form HO 00 08.)

THIS ENDORSEMENT DOES NOT CONSTITUTE A REDUCTION OF COVERAGE.



#### LEAD POISONING EXCLUSION ENDORSEMENT

The following provisions are added to and made part of your Homeowners Policy:

Section I - Property Coverages do not apply to any costs or expenses incurred or loss arising out of:

- the removal, testing for, monitoring, clean-up, abatement, treatment, or neutralization of lead; paint, putty or plaster containing lead; soil or earth containing lead; or any other substance or material containing lead, or;
- any governmental direction or other request that you test for, monitor, clean-up, remove, abate, contain, treat or neutralize lead; paint, putty or plaster containing lead; soil or earth containing lead; or any other substance or material containing lead.

Coverage E - Personal Liability and Coverage F - Medical Payments to Others do not apply to bodily injury or property damage:

- arising out of lead paint, plaster or putty containing lead; soil or earth containing lead or any other material or substance containing lead, or;
- 2 any costs or expenses incurred or loss arising out of any claim, governmental direction, or request that you test for, monitor, clean-up, remove, abate, contain, treat or neutralize lead; paint, putty or plaster containing lead; soil or earth containing lead; or any other substance or material containing lead.

This exclusion applies to any obligation to share damages, costs or expenses with someone else or to repay someone else who must pay damages, costs or expenses.

FMHO 976 (Ed. 5-92)

LIBERTY MUTUAL GROUP



THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# WINDSTORM OR HAIL DEDUCTIBLE—DWELLING

# The following special Deductible is added to the policy:

For the premium charged, we will pay only that part of the total of covered direct physical loss to property covered under Section I of this policy caused by Windstorm or Hail that exceeds the Windstorm or Hail Deductible as shown on the Declarations as follows:

#### A. When this Windstorm or Hail Deductible Applies

This Deductible applies in the event of direct physical loss to property covered under this policy caused directly or indirectly by the perils of Windstorm or Hail.

If this policy includes a Hurricane Deductible endorsement that is applicable to a loss, this Windstorm or Hail Deductible endorsement will not apply to that loss.

## B. How the Windstorm or Hail Deductible Amount is Determined

The Windstorm Deductible may be either a fixed dollar amount or percentage based, but not both. If percentage based, the amount of the applicable Windstorm or Hail Deductible shall be determined by multiplying the Coverage A limit of liability as shown in the Declarations by the Windstorm or Hail Deductible Percentage amount as shown on the Declarations.

For Example, if your Windstorm or Hail Deductible is 2%, and your Coverage A limit of liability is \$100,000, the dollar amount of your Windstorm or Hail Deductible is \$2,000.

If no Windstorm or Hail Deductible Percentage is shown on the Declarations, the amount of the applicable Windstorm or Hail Deductible shall be the dollar amount for the Windstorm or Hail Deductible as shown on the Declarations.

#### C. Other Deductibles

If the Windstorm or Hail Deductible amount under this endorsement is less than the base policy Section | Deductible as shown on the Declarations, the base policy Section | Deductible shall apply.

This endorsement does not provide additional insurance. All other provisions of this policy apply.



## **UNDERGROUND FUEL STORAGE TANK EXCLUSION**

The following provision is added to and made part of your Homeowners Policy:

Section II - Exclusions

The Paragraph below is added:

Coverage E - Personal Liability and Coverage F - Medical Payments to Others do not apply to "bodily injury" or "property damage":

arising out of the release of fuel or fuel products from an "underground storage tank system."

"Underground storage tank system" means the underground tank, the fill pipe, the vent pipes, and all associated fixtures, including pipe and tubing which contains or conveys fuel or fuel products from the underground storage tank to the point of combustion.

All other provisions of this policy apply.

FMHO 1097 (Ed. 1-97)

**Liberty Mutual Group** 

#### EDUCATION COVERAGE ENDORSEMENT

We cover up to \$5,000 for property owned by a school, while such property is in the possession of a named insured and being used in the course of employment, which is damaged by a Peril Insured Against and for which the named insured is held responsible by the school.

This additional coverage does not apply to:

- 1. Money, bank notes, bullion, gold, silver, platinum, coins or medals;
- 2. The legal obligation of an insured to pay because of the theft or unauthorized use of credit cards in the insured's possession;
- 3. Business data, including such data stored in:
  - a. Books of account, drawing, or other paper records; or
  - b. Electronic data processing tapes, wires, records, discs or other software media.

However, we do cover the cost of blank recording or storage media, and of pre-recorded computer programs available on the retail market; or

#### 4. Manuscripts

This additional coverage does not increase the limit of liability for Coverage C - Personal Property. A \$50 deductible applies to losses under this additional coverage. This insurance is excess over other valid and collectible insurance that applies to the school property.

All other provisions of the policy apply.

FMHO 2357 Liberty Mutual Group PF



#### **ARSON REWARD**

The following Additional Coverage is added to SECTION I - PROPERTY COVERAGES, Additional Coverages:

Arson Reward. We will pay up to \$5,000 for information which leads to an arson conviction in connection with a fire loss covered by this policy. Regardless of the number of persons providing information, our limit shall not be increased. This \$5,000 limit is in addition to the limit of liability applicable to the damaged or destroyed property.

**FMHO 993** 

Liberty Mutual Insurance Group



# **EXHIBIT B - DENIAL LETTER**



July 17, 2020

Fred Kasper Gina Kasper 309 Wellington Dr

Manchester, TN 37355-5946

Claim Number: 042902630-01 Date of Loss: 6/8/2020

Policy Number: H3525139902440

Dear Fred Kasper & Gina Kasper,

I'm writing you today to share the latest information about your homeowners claim. As we recently discussed, I have completed my review of your claim, which revealed water damage to the interior of your home resulting from a window leak. There was no storm related damage to the roof.

After a careful investigation of your claim, we have determined that your policy does not afford coverage for water damage resulting from a continuous water leak.

Your Policy Language

I know this can be disappointing news, so I want to make sure you fully understand this outcome. With that in mind, here's the language in your policy that pertains to water damage resulting from a continuous water leak:

# (E)

#### **CONTACT US**

By phone

Tel: 844-499-1898

Ext: 6372

Fax: (866) 550-8777

By E-mail

Timberly.Woods@libertymutual.com

LM Insurance Corporation

Mailing Address: P.O. Box 515097

Los Angeles, CA 90051-5097 Office: (866) 823-9636 Fax: (866) 823-9639

Visit us online LibertyMutual.com

**About Claims Process** 

Libertymutual.com/claimscenter/home-insurance-claims

#### SECTION I - PERILS INSURED AGAINST

# COVERAGE A - DWELLING AND COVERAGE B - OTHER STRUCTURES

We insure against risk of direct loss to property described in Coverages A and B only if that loss is a physical loss to property. We do not insure, however, for loss:

- 2. Caused by:
  - e. Any of the following:
    - (1) Wear and tear, marring, deterioration;
    - (2) Inherent vice, latent defect, mechanical breakdown;
    - (3) Smog, rust or other corrosion, mold, wet or dry rot;
    - (9) Seepage, meaning a gradual, continuous, or repeated seepage or leakage of water, steam or fuel over a period of 14 days or more, resulting in damage to the structure, whether hidden or not.

#### SECTION I - EXCLUSIONS

 We do not insure for loss caused directly or indirectly by any of the following. Such loss is excluded

regardless of any other cause or event contributing concurrently or in any sequence to the loss.

- c. Faulty, inadequate or defective:
  - (1) Planning, zoning, development, surveying, siting;
  - (2) Design, specifications, workmanship, repair, construction, renovation, remodeling, grading compaction;
  - (3) Materials used in repair, construction, renovation or remodeling, or
  - (4) Maintenance; of part or all of any property whether on or off the "residence premises." of part or all of any property whether on or off the "residence premises."



#### **Next Steps**

- Our coverage position is based on our investigation, presently known facts and the terms of your
  policy. If you have any additional information that you believe might change our decision to deny
  coverage, please send it to us in writing right away. We are always open to reevaluating our
  position.
- To protect your property, please begin the repair process as soon as possible. If you don't have a preferred contractor, I can recommend one in your area.

Here to Help

If you have any questions, or any new information to share, please email or call me. I can assist you more quickly if you reference your claim number in all communications.

Thank you for trusting Liberty Mutual with all your Insurance needs.

Sincerely,

Timberly Woods Claims Department



# **EXHIBIT C - BAD FAITH DEMAND**

# MORGAN & MORGAN®

—— Marneys A Law 810 Broadway SUITE 105 NASHVILLE, TN 37203 FAX: (629) 221-6526

October 27, 2020

Alexandria S. Fisher Direct Dial (629) 221-6502 afisher@forthepeople.com

### VIA CERTIFIED MAIL AND EMAIL

Timberly Woods
Claims Department, Liberty Mutual Insurance
P.O. Box 515097
Los Angeles, CA 90051-5097
Timberly.Woods@libertymutual.com

RE:

Insured: Fred & Gina Kasper

Loss Location: 309 Wellington Drive, Manchester, TN 37355

Claim No.: 042902630-01 Policy No: H3525139902440

Date of Loss: 6/8/20

Dear Timberly:

Please be advised that I have been retained by your insureds, Fred & Gina Kasper, regarding the above-referenced claim. Please refrain from contacting the insured in reference to this claim and continue to direct all further correspondence or verbal communication, including any prospective payment, to this office. Send me a <u>certified</u> copy of the insureds' policy within fifteen (15) days of the receipt of this letter.

Please also accept this correspondence as a demand, pursuant to T.C.A. § 56-7-105, for payment of the insured's loss.

I look forward to working with you to bring this claim to an amicable resolution. Please feel free to contact me at (629) 221-6502, or by e-mail at afisher@forthepeople.com with any questions or concerns.

Kind regards,

MORGAN & MORGAN

alex D. Eishen

Alexandria S. Fisher

ASF/kn \_\_\_\_\_ www.forthepeople.com \_\_\_\_

USPSTRACKING#

Batch # 860056600 Seq # 1 Tracking # 9590940256819346172107

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> United States Postal Service

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Morgan & Morgan – Nashvillc
Attn: Keri Newman
810 Broadway
Suite 105
Nashville, TN 37203

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PS Form 3811, July 2015 PSN 7630-02-000-9053

Complete Items 1, 2, and 3.

so that we can return the card to you.

or on the front if space permits.

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1. Article Act

Timberty Woods

P.O. Box 515097

Los Angeles, CA 90051-5097

2. Article Number (Transfer from service label)

Domestic Return Receipt

# **USPS Tracking**<sup>®</sup>

FAQs >

# Track Another Package +

Tracking Number: 70192970000020908950

Remove X

Your item was delivered at 3:04 pm on November 3, 2020 in LOS ANGELES, CA 90051.

# Delivered

November 3, 2020 at 3:04 pm LOS ANGELES, CA 90051

# Get Updates ✓

## Text & Email Updates

## **Tracking History**

November 3, 2020, 3:04 pm

Delivered

LOS ANGELES, CA 90051

Your item was delivered at 3:04 pm on November 3, 2020 in LOS ANGELES, CA 90051.

November 3, 2020, 2:02 pm

Arrived at Post Office

LOS ANGELES, CA 90001

November 3, 2020

In Transit to Next Facility

November 1, 2020, 8:06 am
Arrived at USPS Regional Facility
LOS ANGELES CA DISTRIBUTION CENTER

October 29, 2020, 8:15 am
Departed USPS Regional Facility
NASHVILLE TN DISTRIBUTION CENTER

October 28, 2020, 10:50 pm Arrived at USPS Regional Facility NASHVILLE TN DISTRIBUTION CENTER

Product Information		^
Postal Product:	<b>Features:</b> Certified Mail <sup>™</sup>	reedpack

### See Less ^

# Can't find what you're looking for?

Go to our FAQs section to find answers to your tracking questions.

## **FAQs**